

Reaching Home: Canada's Homelessness Strategy
Community Homelessness Report

City of Greater Sudbury

2025-2026

TEMPLATE FOR COMMUNITIES

SECTION 1: COMMUNITY CONTEXT

Overview

CHR 1

Highlight any efforts and/or issues related to the work that your community has done to **prevent and/or reduce homelessness** and **improve access to safe, appropriate housing** over the last year.

Your response could include information about:

- Homelessness prevention and shelter diversion efforts;
- Housing move-ins;
- New investments in housing, subsidies and/or supports;
- Changes to investments in Housing First to respond to emerging needs, identifying the current percentage of Reaching Home funding allocated to this programming;
- Gaps in services;
- Efforts to support community capacity and/or innovation;
- Collaboration with other sectors;
- Efforts to address homelessness for specific groups (e.g., youth); and/or,
- Efforts to meet Reaching Home minimum requirements.

In September 2023, Sudbury City Council requested that staff create a Roadmap to End Homelessness by 2030 within the City of Greater Sudbury. The Roadmap was developed through an Internal Policy and Data review, literature review of best practices, discussions with experts in the field, and Community consultation with community partners, Indigenous partners and people with lived and living experience. This Roadmap was approved on May 28, 2024. It consists of 26 recommendations under four pillars: homelessness is rare (prevention efforts and developing housing across the continuum); homelessness is brief (rapid-rehousing and diversion); homelessness is non-recurring (supportive housing and wrap-around services); and system level recommendations (strengthen system management). Annual progress updates are submitted to council to report on the implementation of the Roadmap action items. A performance monitoring plan is currently under development.

Through the City's Housing Supply Strategy and Housing Accelerator Funds, an Affordable Housing and Home Energy Concierge position was created to help developers, non-profit organizations and homeowners navigate

planning approvals and funding/incentive opportunities for affordable housing. Through the Lank Banking Strategy, the City has identified surplus or underused lands that can be used to create affordable and mixed-market housing. Two sites have gone through the Expression of Interest phase. The new Community Improvement Plan was also finalized in October 2025. This plan includes tax incentives and grant programs for Affordable Housing.

A service review to inform an investment plan and further system level planning is currently underway to update documentation that identifies how various homeless-serving sector roles and groups are integrated and aligned in support of the community's overall goals to prevent and reduce homelessness. As a result of this mapping, committees are being streamlined. The mandate of the Community Advisory Board (CAB) is being expanded to encompass the entire homelessness system, not only the Reaching Home components. Housing First Steering Committee and Working Groups (HIFIS, Coordinated Access and Complex case conferencing) as well as a Lived Experience Advisory Group will report to the CAB. The CAB will also report into broader local planning tables such as Community Safety & Well-Being.

Built for Zero (BFZ), as part of the Canadian Alliance to End Homelessness (CAEH), facilitated a community-wide workshop on January 30, 2026. The workshop focused on improved system mapping and building collaborative relationships between agencies in the homelessness-serving sector. A diverse group of 30 partners across the homelessness and housing systems convened to leverage learnings from implementation of the current Roadmap, highlighting the specific, human-centered points where people currently slip through the cracks in the system as designed.

In July 2025, a 40-unit transitional housing project, the Lotus Program, opened as part of the Homelessness and Addiction Recovery Treatment (HART) Hub. The Lotus program selects 70% of their residents through the Coordinated Access System. Individuals prioritized for this program are among those with the highest degree of need. As well, Elizabeth Fry's Safe Harbour House converted 10 of their shelter bed spaces into transitional housing units in June 2025. All residents are selected through the Coordinated Access System. On January 20, 2026, City Council committed land and operational funding for 40 new supportive housing units. This will be used to apply for Building Canada Homes funding for supporting housing.

The Sudbury Action Research on Chronic Homelessness project (ARCH) was the only one of eight projects to successfully secure a full year of additional funding for the 2025-2026 fiscal year. Using the Developmental Evaluation model under the Guidance of Indigenous USAI (Utility, Self-Voicing, Access and Inter-Relationality) framework, ARCH Sudbury is a community-led initiative focused on improving systems and cultural alignment for youth in transition from the child welfare system. The 'Aunties and Uncles' program was developed and run in partnership with Indigenous-led organizations - a mentorship program for Indigenous youth. There have been four cycles of the program so far. For systems alignment, the Emerging Adult Services for Empowerment (EASE) Network, a coordinated access system based as a separate HIFIS cluster, is under development.

Community-wide training was provided by A Way Home Canada on November 24-25, 2025 as part of the building local capacity for the prevention of youth homelessness project. Sudbury was selected as one of 10 CEs to participate in the project. Prevention is the leading-edge of evidence-based youth homelessness research. The Roadmap to End Homelessness identified prevention as one of the key components to ending homelessness by 2030.

Utilizing additional Federal Unsheltered Homelessness and Encampments funding, additional overnight and weekend warming centre spaces were opened over the winter months, November 1, 2025 to April 30, 2026 to ensure people living unsheltered had access to safe places from the elements as well as access to housing supports and become connected to HIFIS and the Coordinated Access System. These services helped meet the barrier of connecting with individuals living unsheltered and in encampments to provide housing focused solutions. A cooling centre was opened June 9, 2025 to October 31, 2025 with these same goals.

The federally required Point-in-Time count enumeration was conducted on October 15, 2025. It brought together several community partners and included a cultural-competency training component. This data will be presented to Council and the public. It will be used to inform future projects in the community.

The City worked diligently to complete Reaching Home minimum requirements. As of October 1, 2025, the Coordinated Access System in the City of Greater Sudbury is entirely based out of HIFIS. This included a switch from the Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) to a locally-created Needs

Assessment Tool (NAT). There was an updated HIFIS User Guide created as well as updates to the Coordinated Access Process Guide to better reflect the HIFIS changes and requirements. This also meant a change in reporting. Monthly reporting is now based on the Community Outcomes Report (COR).

CHR 2

How has the community's approach to addressing homelessness changed with the implementation of Reaching Home?

Communities are strongly encouraged to use the “**Reflecting on the Changing Response to Homelessness**” worksheet to help them reflect on how the approach has changed and the impact of these changes at the local level. Communities are also encouraged to reflect on changes to investments in Housing First over time, where applicable.

In terms of governance and partnerships, Reaching Home required that the City had a CAB. While originally just for Reaching Home funding, the CAB has evolved into a community-wide advisory board. There has also been the development of a lived-experience working group to better inform the homelessness serving sector. In terms of HIFIS and the Outcomes-Based Approach, there has been a change from an Excel-based By-Name List to having our Coordinated Access System based solely out of HIFIS. The community developed a custom prioritization matrix and resulting tool. As of October 2025, monthly reporting is based on the Community Outcomes Report data.

In terms of Coordinated Access, the community Coordinated Access Guide has been updated to better reflect the minimum requirements of the Reaching Home funding. There has been extensive work on system mapping.

Collaboration between Indigenous and non-Indigenous partners

Note: It is expected that communities will continuously work to improve collaboration between Indigenous and non-Indigenous partners over time. If your community is working to improve a specific collaboration requirement that had been self-assessed as met in a previous CHR, you should still select “Yes” from the drop-down menu for this CHR.

CHR 3	Please select your community from the drop-down menu:	Greater Sudbury (ON)						
Your community: Has IH funding available. The DC CE and IH CE are distinct organizations. The DC CAB and IH CAB are distinct groups. The IH CE is the Ontario Federation of Indigenous Friendship Centres (OFIFC).								
CHR 4	a) Has there been meaningful collaboration between the DC CE and the IH CE and IH CAB, as well as local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of: <table border="1"> <tr> <td> - Implementing, maintaining and/or improving the Coordinated Access system? </td> <td>Yes (Continuous improvement)</td> </tr> <tr> <td> - Implementing, maintaining and/or improving, as well as using the HMIS? </td> <td>Yes (Continuous improvement)</td> </tr> <tr> <td> - Strengthening the Outcomes-Based Approach? </td> <td>Yes (Continuous improvement)</td> </tr> </table> As a reminder, meaningful collaboration with the IH CE and IH CAB, as well as local Indigenous partners is expected for your community.		Implementing, maintaining and/or improving the Coordinated Access system?	Yes (Continuous improvement)	Implementing, maintaining and/or improving, as well as using the HMIS?	Yes (Continuous improvement)	Strengthening the Outcomes-Based Approach?	Yes (Continuous improvement)
Implementing, maintaining and/or improving the Coordinated Access system?	Yes (Continuous improvement)							
Implementing, maintaining and/or improving, as well as using the HMIS?	Yes (Continuous improvement)							
Strengthening the Outcomes-Based Approach?	Yes (Continuous improvement)							
b) When asked whether collaboration occurred, under CHR 4(a), you answered Yes (Continuous improvement) or No (Under development) to at least one of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please indicate if any of the following activities took place:								

- Your community has established processes (formal or informal) for engaging with Indigenous partners on issues related to Coordinated Access and/or the HMIS.

→ Coordinated Access:

Yes

→ HMIS:

Yes

- Indigenous partners have roles and responsibilities related to governance for the Coordinated Access system and/or the HMIS throughout the lifecycle of these systems (implementation, maintenance and improvement).

→ Coordinated Access:

Yes

→ HMIS:

Yes

- Indigenous partners participate in Coordinated Access:

Yes

- Indigenous partners actively use the HMIS:

No

- Indigenous partners have access to HMIS data and reports:

No

- Indigenous partners participate in the Outcomes-Based Approach:

No

Note: As applicable, these activities should be described in further detail in CHR 4(c). This list is not meant to be exhaustive. Other relevant activities not listed above should be described in CHR 4(c).

c) When asked whether collaboration occurred, under **CHR 4(a)**, you answered Yes (Continuous improvement) or No (Under development) to **at least one** of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please describe the collaboration that took place in more detail.

Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.

Indigenous perspectives continue to inform the Coordinated Access System. A representative from the Indigenous Homelessness CAB, who also works at the N'Swakamok Indigenous Friendship Centre, sits on Housing First steering committee and has since inception in 2020. The Housing First Steering Committee is a group of homelessness serving sector leadership partners and stakeholders who oversee the Coordinated Access System and HIFIS development within the City of Greater Sudbury. Further, there are members from Indigenous organizations represented at the weekly prioritization/ matching meeting. Every third match prioritizes a household who identifies as Indigenous.

The Outcomes-Based Approach is strengthened through collaboration with Indigenous partners through the Housing First Steering Committee and CAB.

CHR 5 a) Specific to the completion of this Community Homelessness Report (CHR), did ongoing, meaningful collaboration take place with the IH CE and IH CAB, as well as local Indigenous partners, including those that sit on your CAB?

Yes

As a reminder, meaningful collaboration on the CHR with the IH CE and IH CAB, as well as local Indigenous partners is expected for your community.

b) When asked whether collaboration occurred related to the completion of the CHR, under **CHR 5(a)**, you answered Yes. As a follow up to this, please indicate if any of the following activities took place:

- Engagement with Indigenous partners took place in the early stages of CHR development, to determine how collaboration should be undertaken for the CHR.
- Collaboration with Indigenous partners took place when developing and finalizing the CHR.
- Indigenous partners reviewed and approved the final CHR.

Yes

Yes

Yes

Note: As applicable, these activities should be described in further detail in CHR 5(c). This list is not meant to be exhaustive. Other relevant activities not listed here can be described in CHR 5(c).

c) When asked whether collaboration occurred related to the completion of the CHR, under **CHR 5(a)**, you answered Yes. As a follow up to this, please describe the collaboration that took place in more detail.

Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.

The initial virtual meeting regarding how to collaborate on the CHR occurred on February 19, 2026. There were representatives from the City as well as the IH CAB, who also represented the N'Swakamok Indigenous Friendship Centre. It was agreed that a draft form of the CHR (minus the data component) be completed by the City and sent to the IH CAB for consideration. The draft was sent via email on February 26, 2026. There was a subsequent meeting to review the draft CHR scheduled for March 9, 2026. Due to scheduling conflicts, this meeting did not take place. Information regarding the draft was exchanged via email. A draft of the CHR, including the data, was sent to IH CAB representatives on April 9, 2026, for their approval before bringing it to the CE CAB on April 16, 2026.

CHR 6	a) Did the IH CAB sign-off on this CHR?	Yes
End of Section 1		

SECTION 2: COORDINATED ACCESS SELF-ASSESSMENT		
Note: It is expected that communities will continuously work to improve their Coordinated Access system over time. If your community is working to <u>improve</u> a specific Coordinated Access requirement that <u>had been self-assessed as met</u> in a previous CHR, you should <u>still select “Yes”</u> from the drop-down menu for this CHR.		
Governance and Partnerships		
Note: For communities that receive both Designated Communities (DC) and Indigenous Homelessness (IH) funding, this section is specific to the DC Community Advisory Board (CAB) .		
CA 1	Communities must maintain an integrated, community-based governance structure that supports a transparent, accountable and responsive Coordinated Access system, with use of an HMIS. The CAB must be represented in this structure in some way.	
	a) Is an integrated, community-based governance structure in place that supports a transparent, accountable and responsive Coordinated Access system and use of the local HMIS?	Yes

b) Have Terms of Reference for the integrated, community-based governance structure been documented and, if requested, can they be made publicly available?	Yes
CA 2 Does the integrated governance structure that supports Coordinated Access and use of HMIS include representation from the following: - Federal Homelessness Roles: → Community Entity: → Community Advisory Board: → Housing, Infrastructure and Communities Canada (HICC): → Organization that fulfills the role of Coordinated Access Lead: → Organization that fulfills the role of HMIS Lead: - Homelessness roles from other orders of government: → Provincial or territorial government: → Local designation(s) relative to managing provincial or territorial homelessness funding, as applicable (e.g., Service Manager in Ontario):	
Yes – as a CAB member with ex-officio status and a member of the overall governance structure	Yes
Yes – as a CAB member with ex-officio status	Yes
Yes	Yes
Yes – as a CAB member and a member of the overall governance structure	Yes

→ Municipal government:	Yes – as a CAB member and a member of the overall governance structure
→ Local designation(s) relative to managing municipal homelessness funding, as applicable:	Yes
Local groups with a mandate to prevent and/or reduce homelessness, as applicable:	Yes
Local Indigenous partners:	Yes – as a CAB member and a member of the overall governance structure
Population groups the Coordinated Access system intends to serve (e.g., providers serving youth experiencing homelessness):	Yes – as a CAB member and a member of the overall governance structure
Types of service providers that help prevent homelessness and those that help people transition from homelessness to safe, appropriate housing in the community:	Yes – as a CAB member and a member of the overall governance structure
People with lived experience of homelessness:	Yes

CA 3	Is there a document that identifies how various homeless-serving sector roles and groups are integrated and aligned in support of the community's overall goals to prevent and reduce homelessness and, if requested, can this documentation be made publicly available? At minimum, the following roles and groups must be included: • Community Entity; • Community Advisory Board; • Coordinated Access Lead and HMIS Lead; • Provincial or territorial and municipal designations relative to managing homelessness funding, as applicable; • Local groups with a mandate to prevent and/or reduce homelessness, as applicable; and, • Local Indigenous partners.	Yes
CA 4	a) Has a Coordinated Access Lead organization been identified?	Yes
	b) Has an HMIS Lead organization been identified?	Yes
	c) Do the Coordinated Access Lead and HMIS Lead collaborate to: • Improve service coordination and data management; and, • Increase the quality and use of data to prevent and reduce homelessness?	Yes
	d) Have Coordinated Access Lead and HMIS Lead roles and responsibilities been documented and, if requested, can this documentation be made publicly available?	Yes

CA 5	a) Has there been meaningful collaboration between the DC CE and the IH CE and IH CAB, as well as local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving the Coordinated Access system? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
CA 6	a) Consider the CAB expectations outlined below. Is the CAB currently fulfilling expectations related to its role with addressing homelessness in the community?	Yes

Background: The Reaching Home Directives outline expectations specific to the CAB and its role with addressing homelessness in the community. These expectations are summarized below under four roles.

Community-Based Leadership: To support its role, collectively, the CAB:

- Is representative of the community;
- Has a comprehensive understanding of the local homelessness priorities in the community; and,
- Has in-depth knowledge of the key sectors and systems that affect local priorities.

Planning:

- In partnership with the Community Entity, the CAB gathers all available information related to local homelessness needs in order to set direction and priorities, understand what is working and what is not, and develop a coordinated approach to meet local priorities.

- The CAB helps to guide investment planning, including developing the Reaching Home Community Plan and providing official approval, as well as assessing and recommending projects for Reaching Home funding to the Community Entity.

Implementation and Reporting:

- The CAB engages in meaningful collaboration with key partners, including other orders of government, Indigenous partners, as well as entities that coordinate provincial or territorial homelessness initiatives at the local level, where applicable.

- The CAB coordinates efforts to address homelessness at the community level by supporting the Community Entity to implement, maintain, and improve the Coordinated Access system, actively use the local HMIS, as well as prevent and reduce homelessness using an Outcomes-Based Approach.
- The CAB approves the Reaching Home Community Homelessness Report.

Alignment of Investments:

- CAB members from various orders of government support alignment in investments (e.g., they share information on existing policies and programs, as well as updates on funding opportunities and funded projects).
- CAB members provide guidance to ensure federal investments complement existing policies and programs.

CA 7

Are the following CAB documents being maintained **and** are they available upon request?

- Terms of Reference.

Yes

- Engagement strategy that explains how the CAB intends to: → Achieve broad and inclusive representation; Coordinate partnerships with the necessary sectors and → systems to meet its priorities (e.g., beyond the homeless-serving sector); and, → Integrate local efforts with those of the province or territory.	Yes
Procedures for addressing real and/or perceived conflicts of interest (e.g., members recuse themselves when they have ties to proposed projects), including the membership of elected municipal officials.	Yes
Procedures for assessing and recommending project proposals for federal funding under Reaching Home (e.g., supporting a fair, equitable, and transparent assessment process as set out by the Community Entity).	Yes
Exclusive and shared responsibilities between the CAB and Community Entity.	Yes
- Membership terms and conditions, including: → Recruitment processes; → Length of tenure; → Attendance requirements; → Delegated tasks; and, - Having at least two seats available for the alternate Community → Entity and CAB/Regional Advisory Board (RAB) member, where applicable.	Yes

CA 8	a) Do all service providers receiving funding under the Designated Communities (DC) or Territorial Homelessness (TH) stream participate in the Coordinated Access system?	Yes
	b) Has participation in the Coordinated Access system been encouraged from providers that serve people experiencing or at-risk of homelessness, and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes
	c) Has participation been encouraged from providers that could fill vacancies through the Coordinated Access system (e.g., they have housing units, subsidies and/or supports that could be accessed by people experiencing homelessness), and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes
Systems Map and Resource Inventory		
CA 9	a) A systems map identifies and describes the service providers that participate in the Coordinated Access system. Does the community have a current systems map and , if requested, can it be made publicly available?	Yes
	b) Does the systems map include the following elements:	
	→ Name of the organization and/or service provider:	Yes
	→ Type of service provider (e.g., emergency shelter, supportive housing):	Yes
	→ Funding source(s):	Yes
	→ Eligibility for service (e.g., youth):	Yes

	→ Capacity to serve (e.g., number of units):	Yes
	→ Role in the Coordinated Access system (e.g., access point):	Yes
	→ Role with maintaining quality data used for a Unique Identifier List (e.g., keep data up-to-date for housing history):	Yes
	→ If the service provider currently uses the HMIS:	Yes
c) Over the last year, was the systems map used to guide efforts to improve:		
	→ The Coordinated Access system (e.g., identify opportunities to increase participation):	Yes
	→ Use of the HMIS (e.g., identify opportunities to onboard new service providers):	Yes
	→ Data quality (e.g., increase data comprehensiveness):	Yes
CA 10	a) Are all housing and related resources funded under the DC or TH stream included in the Resource Inventory? This means that they fill vacancies using the Unique Identifier List, following the vacancy matching and referral process.	Yes
	b) For each housing and related resource in the Resource Inventory, have eligibility criteria been documented?	Yes
	c) For each housing and related resource in the Resource Inventory, have prioritization criteria, and the order in which they are applied, been documented and , if requested, can this documentation be made available? At minimum, depth of need (i.e., acuity) must be included as a factor in prioritization.	Yes
Service Navigation and Case Conferencing		

CA 11	a) Are there processes in place to ensure that people are being supported to move through the Coordinated Access process? This is often referred to as service navigation or case conferencing.	Yes
	b) Have these processes been documented and , if requested, can this documentation be made available?	Yes
	c) Do the processes include expectations for the following:	
	→ Helping people to identify and overcome barriers to accessing appropriate services and/or housing and related resources.	Yes
	→ Keeping people's information up-to-date in the HMIS (e.g., interaction with the system, housing history, as well as data used to inform eligibility and prioritization for housing and related resources).	Yes
Access Points to Service		
CA 12	a) Are access points available in some form throughout the geographic area covered by the DC or TH funded region, so that people experiencing or at-risk of homelessness can be served regardless of where they are in the community?	Yes
	b) Have access points been documented and is this information publicly available?	Yes
CA 13	a) Are there processes in place to monitor if there is easy, equitable and low-barrier access to the Coordinated Access system and to respond to any issues that emerge, as appropriate?	Yes
	b) Have these processes been documented and , if requested, can this documentation be made available?	Yes

Initial Triage and more In-Depth Assessment

CA 14

a) Is the triage and assessment process documented in one or more policies/protocols?

Yes

b) Does the **documented** triage and assessment process address the following and, if requested, can the documentation be made available:

→ **Consents:** Ensuring that people have a clear understanding of the Coordinated Access system, as well as how their personal information will be shared and stored. Includes addressing situations where people may benefit from services, but are not able or willing to give their consent.

Yes

→ **Intakes:** Documenting that people have connected or reconnected with the Coordinated Access system and have been entered into the HMIS, including obtaining or reconfirming consents, creating or updating client records, and entering transactions in the HMIS.

Yes

→ **Initial triage:** Ensuring safety and meeting basic needs (e.g., food and shelter), and guiding people through the process of stopping an eviction (homelessness prevention) or finding somewhere to stay that is safe and appropriate besides shelter (shelter diversion).

Yes

→ **More in-depth assessment:** Gathering information to gain a deeper understanding of people's housing-related strengths, depth of need, and preferences, including through the use of a common assessment tool(s) to inform prioritization for vacancies in the Resource Inventory.

Yes

	→ Community referrals: Gathering information to understand what services people are eligible for and identifying where they can go to get their basic needs met, get help with a housing plan and/or connect with other related resources.	Yes
	→ Housing plans: Documenting people's progress with finding and securing housing (with appropriate subsidies and/or supports, as applicable).	Yes
	→ Using a person-centered approach: Tailoring use of common tools to meet the needs and preferences of different people or population groups (e.g., youth), while also maintaining consistency in process across the Coordinated Access system.	Yes
CA 15	a) Is a common, unified triage and assessment process being applied across all population groups in the community and , if requested, can this documentation be made available?	Yes
	b) If more than one triage and/or assessment tool is being used, is there a protocol in place that describes:	
	→ When each tool should be used (e.g., tools used only for youth verses those that can be used with more than one population group).	Not applicable – Only use one tool
	→ When a person/family could be asked to complete more than one tool (e.g., if an individual becomes part of a family or a youth becomes an adult).	Not applicable – Only use one tool

	How the matching process will be managed in situations where more than one person/family is eligible for the same vacancy and, because data to inform prioritization was collected using different tools, results are not the same (e.g., one tool gives a higher score for depth of need than the other). →	Not applicable – Only use one tool
Vacancy Matching and Referral with Prioritization		
CA 16	a) Is the vacancy matching and referral process documented in one or more policies/protocols?	Yes
	b) Does your documented vacancy matching and referral process address the following:	
	→ Roles and responsibilities: Describing who is responsible for each step of the process, including data management.	Yes
	→ Prioritization: Identifying how prioritization criteria is used to determine an individual or family's relative priority on the Priority List (a subset of the broader Unique Identifier List) when vacancies become available (i.e., how the Priority List is filtered and/or sorted).	Yes
	→ Referrals: What information to cover when referring an individual or family that has been matched and how their choice will be respected, including allowing individuals and families to reject a referral without repercussions.	Yes
	→ Offers: What information to cover when a provider is offering a vacancy to an individual or family that has been matched and tips for making informed decisions about the offer.	Yes

	→ Challenges: How concerns and/or disagreements about prioritization and referrals will be managed, including criteria by which a referral could be rejected by a provider following a match.	Yes
	→ Resource Inventory management: Steps to track real-time capacity, transitions in/out of units, occupancy/caseloads, progress with referrals/offers, and housing outcomes.	Yes
CA 17	Are vacancies from the Resource Inventory filled using a Priority List, following the vacancy matching and referral process?	Yes
Section 2 Summary Tables		
The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the Coordinated Access and CAB Directives .		

Reminder: As per **Coordinated Access Minimum Requirement 1** under the Reaching Home directives, communities must meet all Coordinated Access minimum requirements by March 31, 2026.

	Completed	Started	Not Yet Started
Total	17	0	0

Coordinated Access	Completed (score)	Completed (%)
Governance and partnerships (out of 8 points)	8	100%
System map and Resource Inventory (out of 2 points)	2	100%
Service navigation and case conferencing (out of 1 point)	1	100%
Access points (out of 2 points)	2	100%
Initial triage and more in-depth assessment (out of 2 points)	2	100%
Vacancy matching and referral with prioritization (out of 2 points)	2	100%
All (out of 17 points)	17	100%

End of Section 2

SECTION 3: HOMELESSNESS MANAGEMENT INFORMATION SYSTEM AND OUTCOMES-BASED APPROACH SELF-ASSESSMENT

Context

CHR 7	a) In your community, is the Homeless Individuals and Families Information System (HIFIS) the Homelessness Management Information System (HMIS) that is being used?	Yes

Note: Throughout Section 3 and Section 4 of this CHR, questions that ask about the “HMIS” or the “dataset” refer to the HMIS identified in question CHR 7.

Homelessness Management Information System (HMIS)

HIFIS 1	Is an HMIS being actively used to collect and manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach? This includes using the HMIS to generate data for the Unique Identifier List and outcome reporting.	Yes
HIFIS 2	a) Are all Reaching Home-funded service providers actively using the same HMIS to manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach?	Yes

	b) Over the last year, were other providers (including those receiving other Reaching Home or federal funding, as well as non-federal funding) that serve people experiencing or at-risk of homelessness encouraged to actively use the HMIS? They may or may not have agreed to do so at this time.	Yes
HIFIS 3	a) Has the Community Entity signed the latest Data Provision Agreement (find the latest version <u>here</u> , which includes the Racial Identity field in the annex) with Housing, Infrastructure and Communities Canada (HICC)? This may have been done in a previous year.	Yes
	b) Are local agreements in place to manage privacy, data sharing and client consent related to the HMIS? These agreements must comply with municipal, provincial/territorial and federal laws and include: • A Community Data Sharing Agreement; and, • A Client Consent Form.	Yes
	c) Are processes in place that ensure there are no unnecessary barriers preventing Indigenous partners from accessing the HMIS data and/or reports they need to help the people they serve?	Yes
HIFIS 4	Has the Community Entity updated HIFIS to the latest version that was most recently confirmed as mandatory by HICC?	Yes
HIFIS 5	a) Has there been meaningful collaboration between the DC CE and the IH CE and IH CAB, as well as local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving, as well as the use of the HMIS? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)

Data Uniqueness	
OBA 1	
a) Does the dataset include people currently experiencing homelessness that have interacted with the homeless-serving system?	Yes
b) Do people appear only once in the dataset?	Yes
c) Do people give their consent to be included in the dataset?	Yes
OBA 2	
Is there a written policy/protocol (“Inactivity Policy”) that describes how interaction with the homeless-serving system is documented? The policy/protocol must: • Define what it means to be “active” or “inactive”; • Define what keeps someone “active” (e.g., data entry into specific fields in HIFIS); • Specify the level of effort required by service providers to find people before they become “inactive”; • Explain how to document a person’s first time as “active”, as well as changes in “activity” or “inactivity” over time; and, • Explain how to check for data quality (e.g., run a report that shows the clients that are about to become inactive and work with outreach workers to update their files and keep them active, as needed).	Yes
OBA 3	
Is there a written policy/protocol that describes how housing history is documented (e.g., as part of a broader data entry guide for the HMIS)? The policy/protocol must: • Define what it means to be “homeless” or “housed” (e.g., define a housing continuum that shows which housing types align with a status of “homeless” versus “housed”); • Explain how to enter housing history consistently; and, • Explain how to check for data quality (e.g., run a report that shows the percentage of clients that have complete housing history, so that “unknown” fields can be updated).	Yes
Data Consistency	

OBA 4	To support Coordinated Access, is the HMIS used to generate data for a Unique Identifier List?	Yes
OBA 5	Is the HMIS used to <u>collect data</u> for setting baselines, setting reduction targets and tracking progress for the following community-level outcomes:	
	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
Data Timeliness		
OBA 6	Is the dataset updated <u>as soon as</u> new information is available about a person for:	
	→ Interaction with the system (e.g., changes from “active” to “inactive”).	Yes
	→ Housing history (e.g., changes from “homeless” to “housed”).	Yes
	→ Data that is relevant and necessary for Coordinated Access (e.g., data used to determine who is eligible and can be prioritized for a vacancy).	Yes
OBA 7	Is data readily available and accessible, so that it can be used for Coordinated Access, the Outcomes-Based Approach and to drive the prevention and reduction of homelessness more broadly?	Yes

Data Completeness		
OBA 8	Are processes in place to ensure that all relevant and necessary data for filling vacancies is complete? For example, is data used to determine if someone is eligible and can be prioritized for a vacancy complete for each person in the dataset?	Yes
OBA 9	Are processes in place to ensure that data for every person in the dataset is as complete as possible for:	
	→ Interaction with the system:	Yes
	→ Housing history (including data about where people were staying immediately before becoming homeless and, once they've exited, where they went):	Yes
	→ Indigenous identity:	Yes
Data Comprehensiveness		
OBA 10	Does the dataset include all household types (e.g., singles and families experiencing homelessness)?	Yes
OBA 11	Does the dataset include people experiencing sheltered homelessness (e.g., staying in emergency shelters)?	Yes
OBA 12	Does the dataset include people experiencing unsheltered homelessness (e.g., people living in encampments)?	Yes
CHR 9	The following questions aim to help consider other factors that may impact data comprehensiveness. They do not directly assess progress with the minimum requirements.	
	a) Does the dataset include the following household types, as much as possible right now:	

→ Single adults:	Yes
→ Unaccompanied youth:	Yes
→ Families	Yes – All family members including dependents
b) Does the dataset include people staying in the following types of shelter:	
→ Permanent emergency shelter:	Yes
→ Seasonal or temporary emergency shelter:	Not applicable
→ Hotels/motel stays paid for by a service provider:	Yes
→ Domestic violence shelters:	Not yet
c) Does the dataset include the following groups of people who have interacted with the system:	
→ People that identify as Indigenous:	Yes
→ People as soon as they interact with the system:	Yes – people are added on the first day
→ People experiencing hidden homelessness:	Yes
→ People staying in transitional housing:	Yes

	→ People staying in public institutions who do not have a fixed address (e.g., jail or hospital):	Yes
OBA 13	Under Reaching Home, at minimum, a comprehensive dataset includes all household types (OBA 10), people experiencing sheltered homelessness (OBA 11) and people experiencing unsheltered homelessness (OBA 12), as applicable. Consider your answers to questions OBA 10, OBA 11, OBA 12 and CHR 9. Does the dataset include everyone currently experiencing homelessness that has interacted with the homeless-serving system, as much as possible right now?	Yes
Data Use		
OBA 14	Note: For the purpose of this CHR, the dataset can only be used for monthly reporting if there is at least one full month of data available, and for annual reporting if there is at least one full fiscal year of data available.	
	a) <u>Can the dataset be used to set</u> monthly and annual baselines and reduction targets for the following community-level outcomes:	
	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
	b) <u>Is the dataset being used to set</u> monthly and annual baselines and reduction targets for the following community-level outcomes:	

	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
OBA 15	Is data used to <u>inform action</u> related to preventing and reducing homelessness?	Yes
b) How is data being used to inform action? Please provide specific examples. Your response should include: • Examples of how data is used to develop and/or update clear plans of action for reaching your reduction targets; and/or, • Examples of how data is used to inform action in policy-making, program planning, performance management, investment strategies and/or service delivery.		
The City of Greater Sudbury uses the data collected by the homelessness-serving system for a number of initiatives. It is used to set target reductions for both the Roadmap to End Homelessness and funding applications. Examples of funding applications include the Homelessness Reduction Innovation Fund (HRIF) program, the Veteran Homelessness Program (VHP), and a number of provincially-based applications. Data is also regularly reported to City Council and included in a variety of business cases.		

CHR 10	The following questions aim to determine how you will report data in Section 4 of your CHR.	
	a) What is the earliest you can report <u>monthly</u> data in Section 4 of your CHR, inclusively?	March 2022
	b) What is the earliest you can report <u>annual</u> data in Section 4 of your CHR, inclusively?	2022-23
	c) For 2025-26, did you use the Canadian methodology to report on outcomes in Section 4? Reminder: By March 31, 2026, all communities are expected to use the Canadian methodology for outcome reporting in their CHR. HIFIS users can use the Community Outcomes Report (COR) in HIFIS for Section 4. Non-HIFIS users must develop an equivalent report to the Canadian methodology for Section 4.	Yes
Partnerships		
OBA 16	a) Has there been meaningful collaboration between the DC CE and the IH CE and IH CAB, as well as local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of strengthening the Outcomes-Based Approach? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
Data quality improvement		
OBA 17	a) Are efforts being made to improve data quality?	Yes

b) How was data quality improved? Please provide specific examples. Your response could reference one or more dimensions of data quality:

- Data uniqueness
- Data consistency
- Data timeliness
- Data completeness
- Data comprehensiveness

Through regular attendance at the Homelessness Indicator Project (HIP) Community of Practice events, there have been many ideas to improve data quality. Further, data quality was improved via involvement with the HIP 'summer camp' in which projects were created/carried out by participating communities. Data consistency, completeness, and comprehensiveness were all improved through work with the HIFIS working group and a coaching pilot project carried out by the City. The working group collaborated to re-invigorate the HIFIS user guide. The coaching pilot project had a fellow front-line worker help with understanding HIFIS. New custom reports were added. There are continued efforts to change the data culture from one of compliance to one of advocacy. There are regular communications to HIFIS users to improve understanding of HIFIS.

Reporting on other Community-Level Outcomes

CHR
11

a) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional monthly community-level outcomes for this CHR?

Reminder: Reporting on additional community-level outcomes is optional.

No

b) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional annual community-level outcomes for this CHR?

Reminder: Reporting on additional community-level outcomes is optional.

No

Section 3 Summary Tables

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **HIFIS Directive**.

	Completed	Started	Not Yet Started
Total	5	0	0

Homelessness Management Information System	Completed (score)	Completed (%)
Homelessness Management Information System (out of 5 points)	5	100%

All (out of 5 points)	5	100%
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The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **Outcomes-Based Approach Directive**.

Reminder: As per **HIFIS Minimum Requirement 1** and **Outcomes-Based Approach Minimum Requirement 1** under the Reaching Home directives, communities must meet all HIFIS and Outcomes-Based Approach minimum requirements by March 31, 2026.

	Completed	Started	Not Yet Started
Total	17	0	0

Outcomes-Based Approach	Completed (score)	Completed (%)
Data uniqueness (out of 3 points)	3	100%

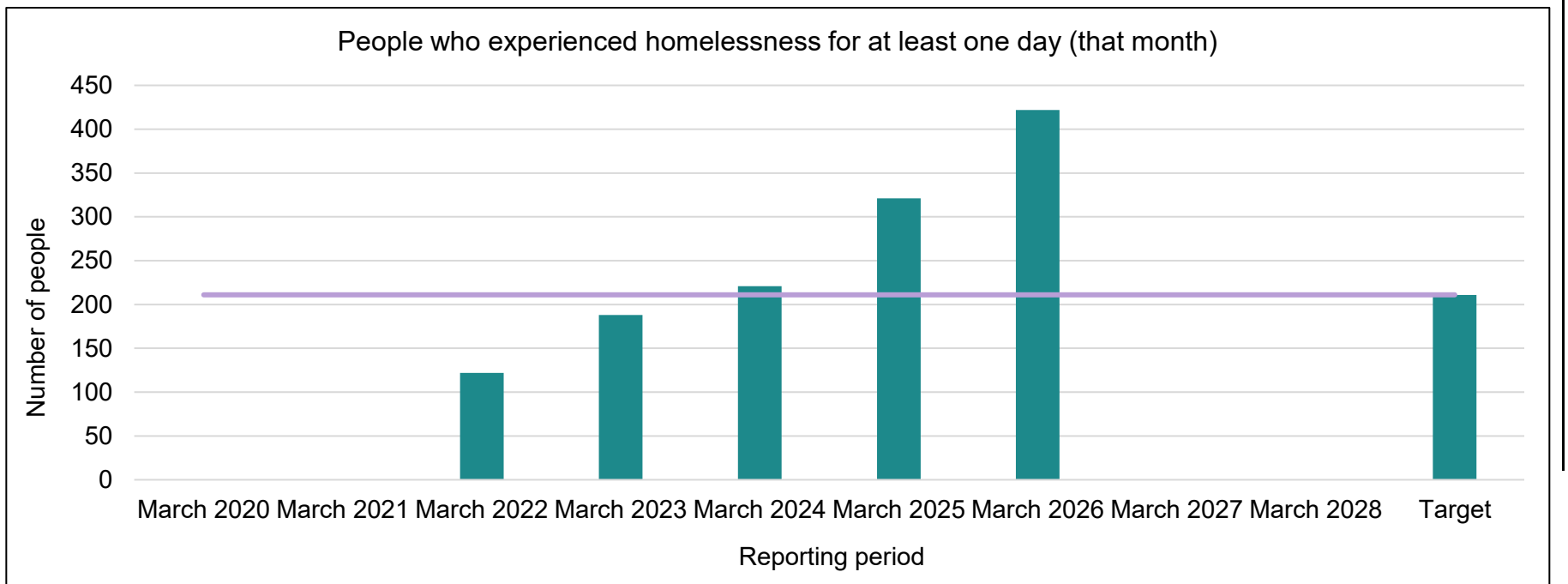
Data consistency (out of 2 points)	2	100%
Data timeliness (out of 2 points)	2	100%
Data completeness (out of 2 points)	2	100%
Data comprehensiveness (out of 4 points)	4	100%
Data use (out of 2 points)	2	100%
Partnerships (out of 1 point)	1	100%
Data quality improvement (out of 1 point)	1	100%
All (out of 17 points)	17	100%

End of Section 3

SECTION 4: COMMUNITY-LEVEL OUTCOMES AND TARGETS

Using person-specific data to set baselines, set reduction targets and track progress – Monthly data

O1(M) Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #1 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)			122	188	221	321	422			211



O1(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Overall homelessness will decrease by 50% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

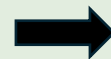
The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

#N/A

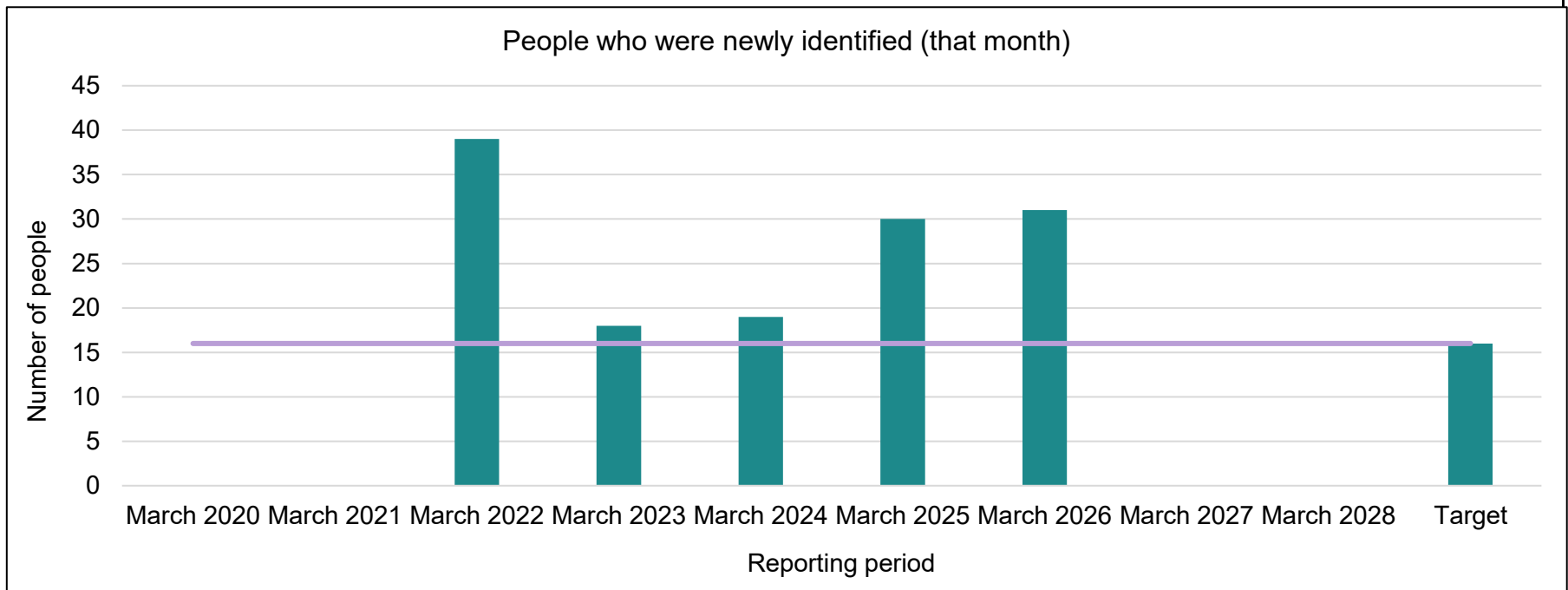
In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O2(M) Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Given your answers in Section 3, you can report monthly result(s) for Outcome #2 using your person-specific data.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)			39	18	19	30	31			16



O2(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

New inflows to homelessness will decrease by 48% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

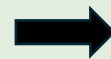
The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

#N/A

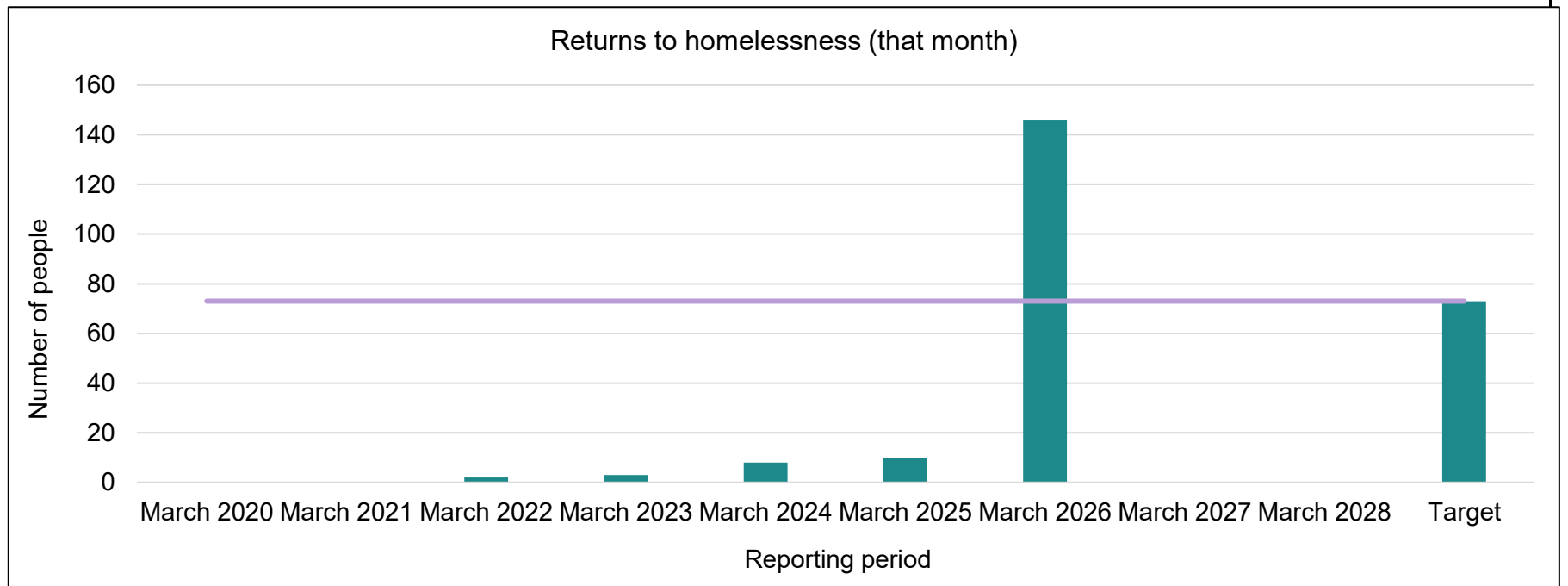
In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O3(M) Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Given your answers in Section 3, you can report monthly result(s) for Outcome #3 using your person-specific data.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)			2	3	8	10	146			73



O3(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Returns to homelessness will decrease by 50% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

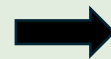
The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

March 2025



To:

March 2026

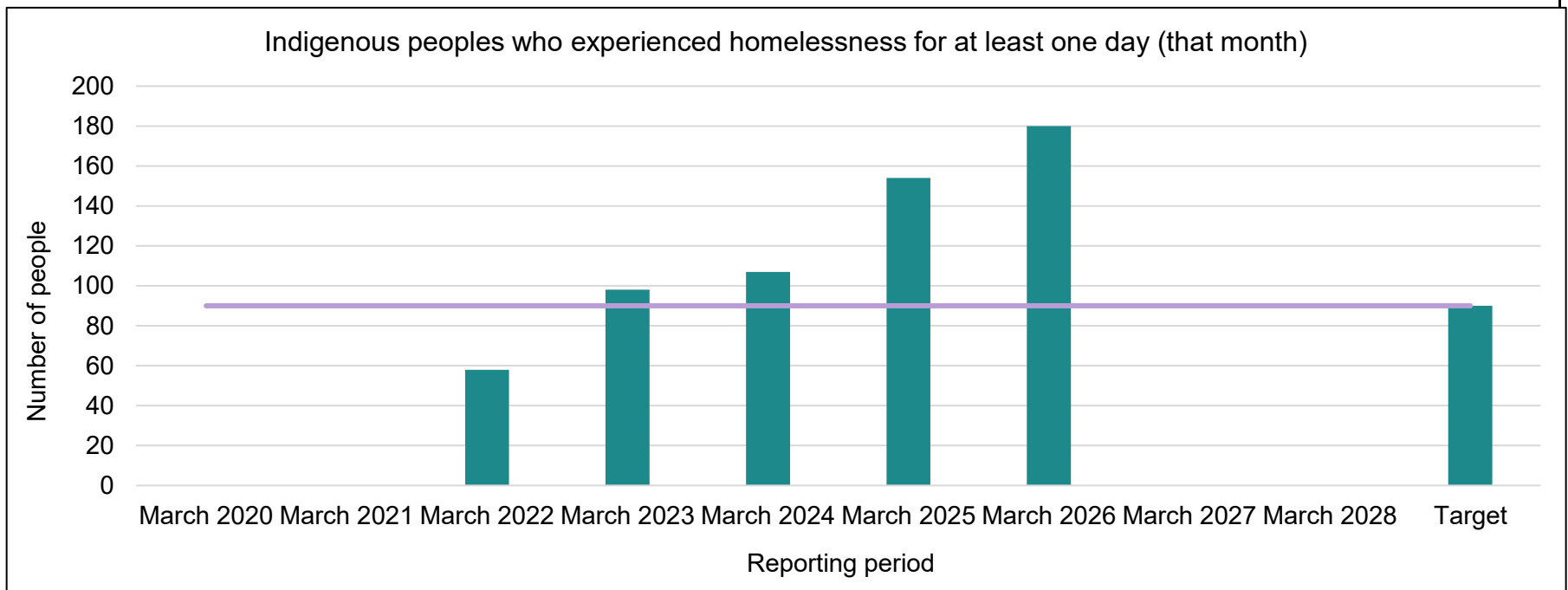
Between March 2025 and March 2026, returns to homelessness has increased by 1360%.

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Previous calculations did not include 'unknown to homeless', inactive to active, or re-activating consent. It focused on 'housed to homeless'.

O4(M) Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #4 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)			58	98	107	154	180			90



O4(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Indigenous homelessness will decrease by 50% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results.
- Optionally, provide any additional context on your data.

The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

To:

Select one



Select one

#N/A

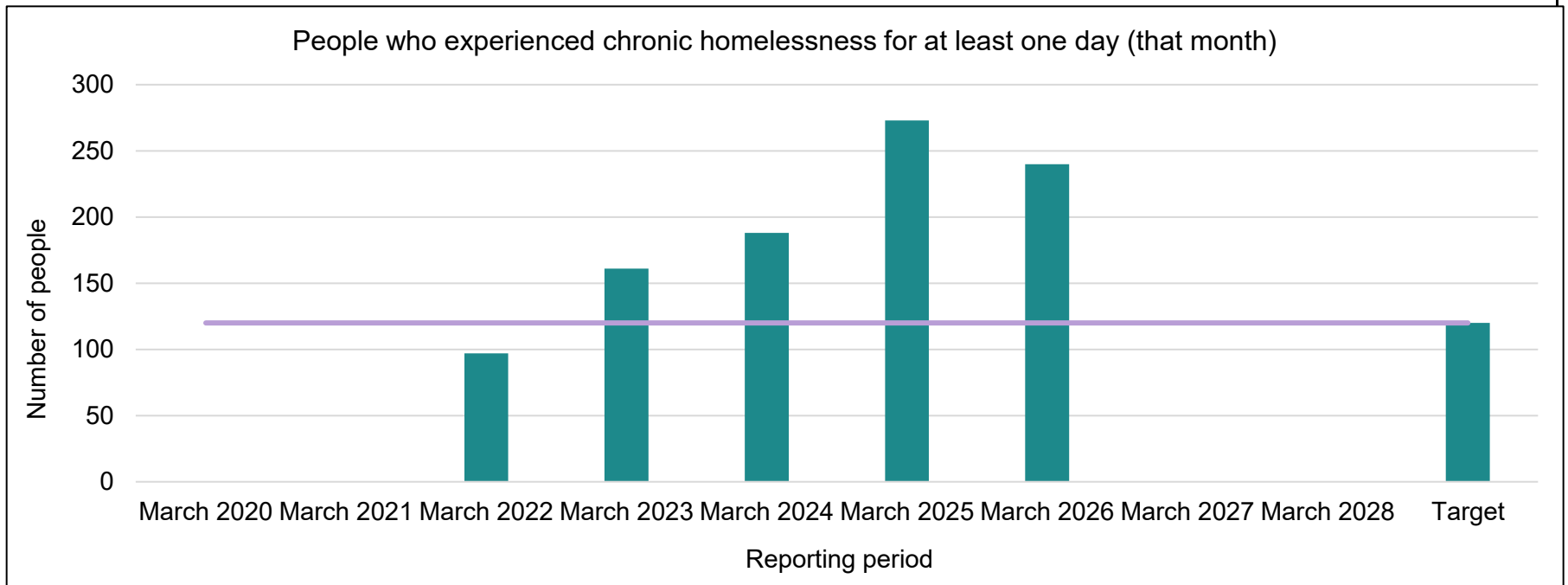
In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O5(M) Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

*Given your answers in Section 3, you can report monthly result(s) for Outcome #5 using your person-specific data.
Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.*

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)			97	161	188	273	240			120



O5(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Chronic homelessness will decrease by 50% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

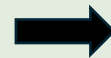
The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

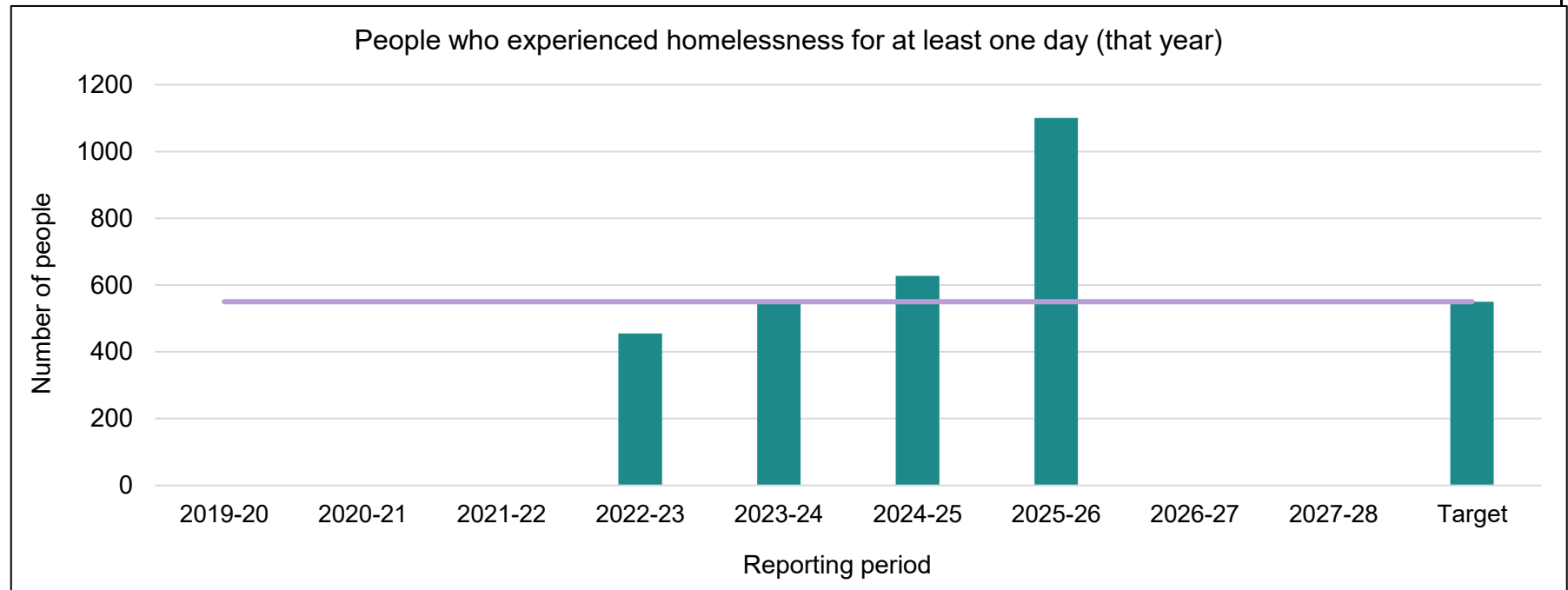
#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Using person-specific data to set baselines, set reduction targets and track progress – Annual data

O1(A) Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)										
Given your answers in Section 3, you can report annual result(s) for Outcome #1 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced homelessness for at least one day (that year)				455	544	627	1100			550



O1(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

Overall homelessness will decrease by 50% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

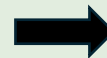
The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

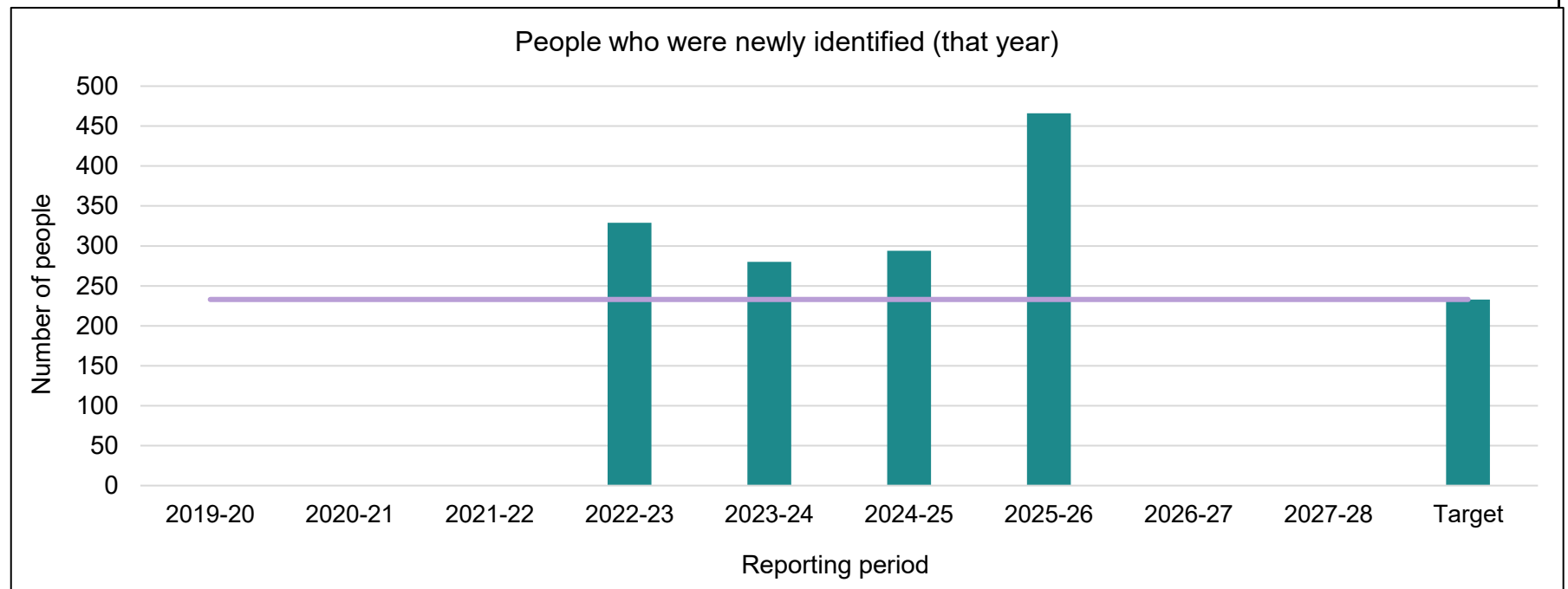
Select one

#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O2(A) Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)										
Given your answers in Section 3, you can report annual result(s) for Outcome #2 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)				329	280	294	466			233



O2(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

New inflows to homelessness will decrease by 50% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

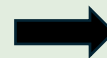
The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

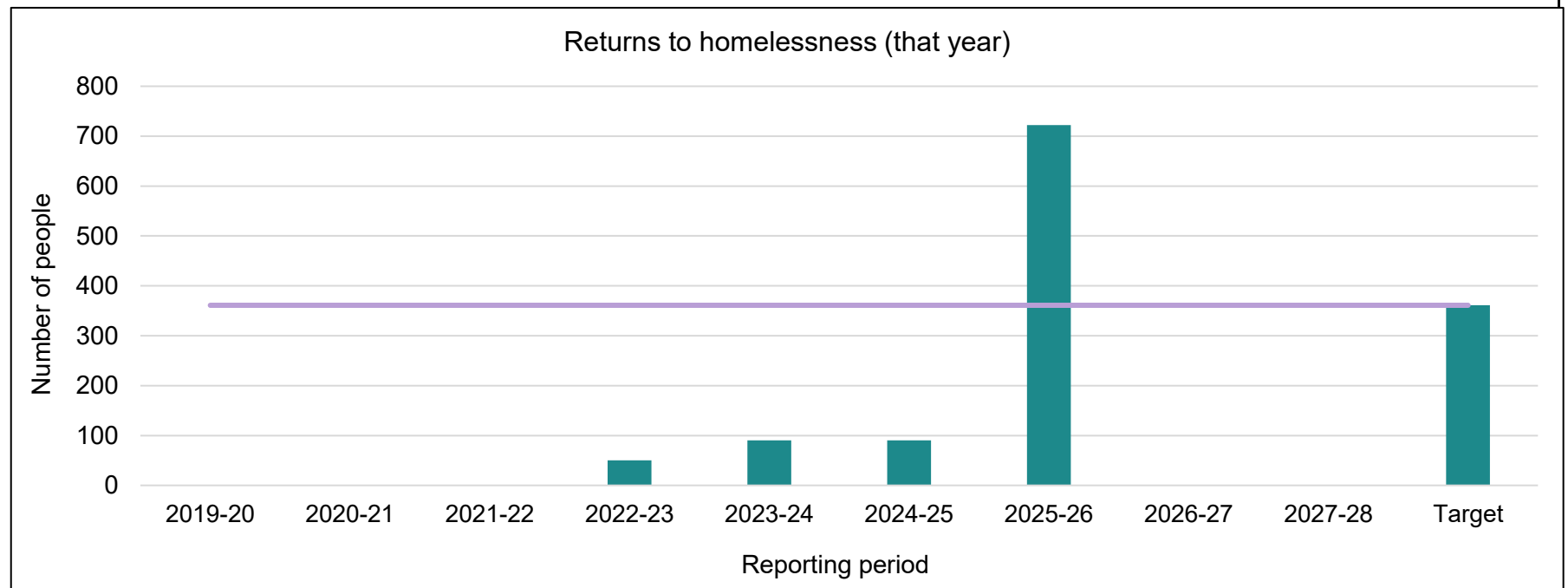
Select one

#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O3(A) Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)										
Given your answers in Section 3, you can report annual result(s) for Outcome #3 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)				50	90	90	722			361



O3(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

Returns to homelessness will decrease by 50% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

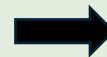
The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

2024-25



To:

2025-26

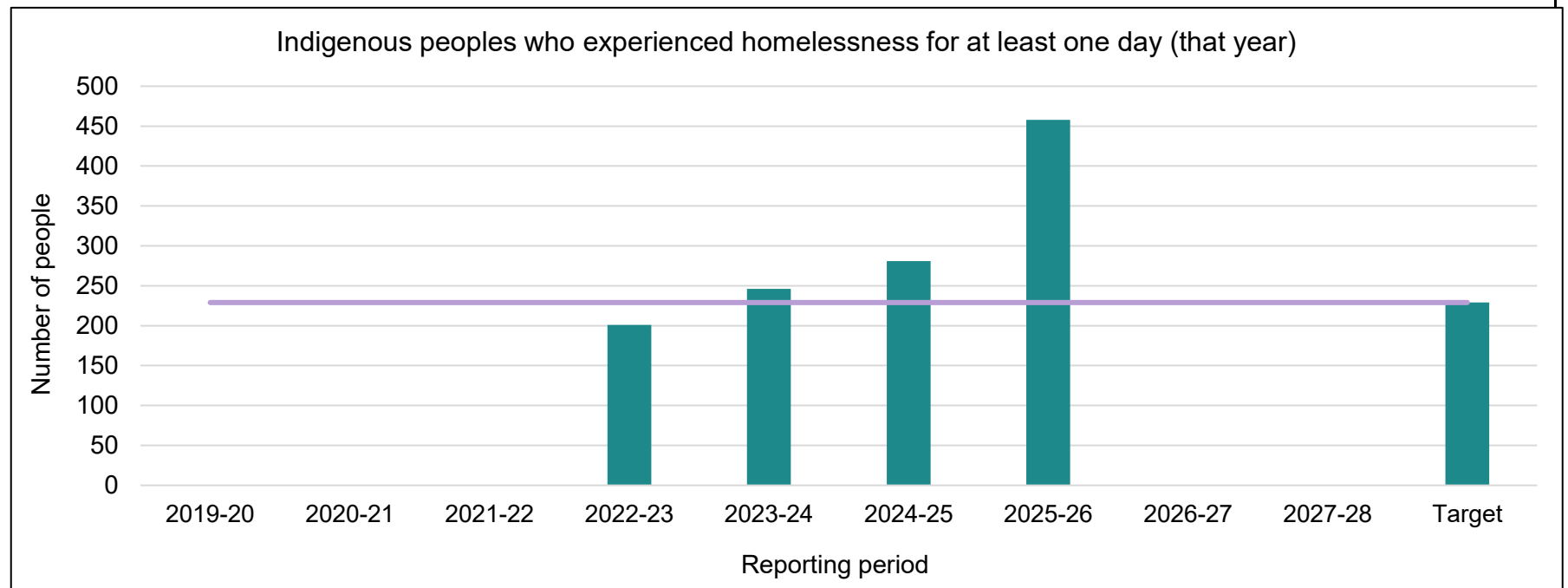
Between 2024-25 and 2025-26, returns to homelessness has increased by 702%.

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Previous calculations did not include 'unknown to homeless', inactive to active, or re-activating consent. It focused on 'housed to homeless'.

O4(A) Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)										
<i>Given your answers in Section 3, you can report annual result(s) for Outcome #4 using your person-specific data.</i>										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)				201	246	281	458			229



O4(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

Indigenous homelessness will decrease by 50% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results.
- Optionally, provide any additional context on your data.

The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

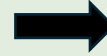
c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

To:

Select one



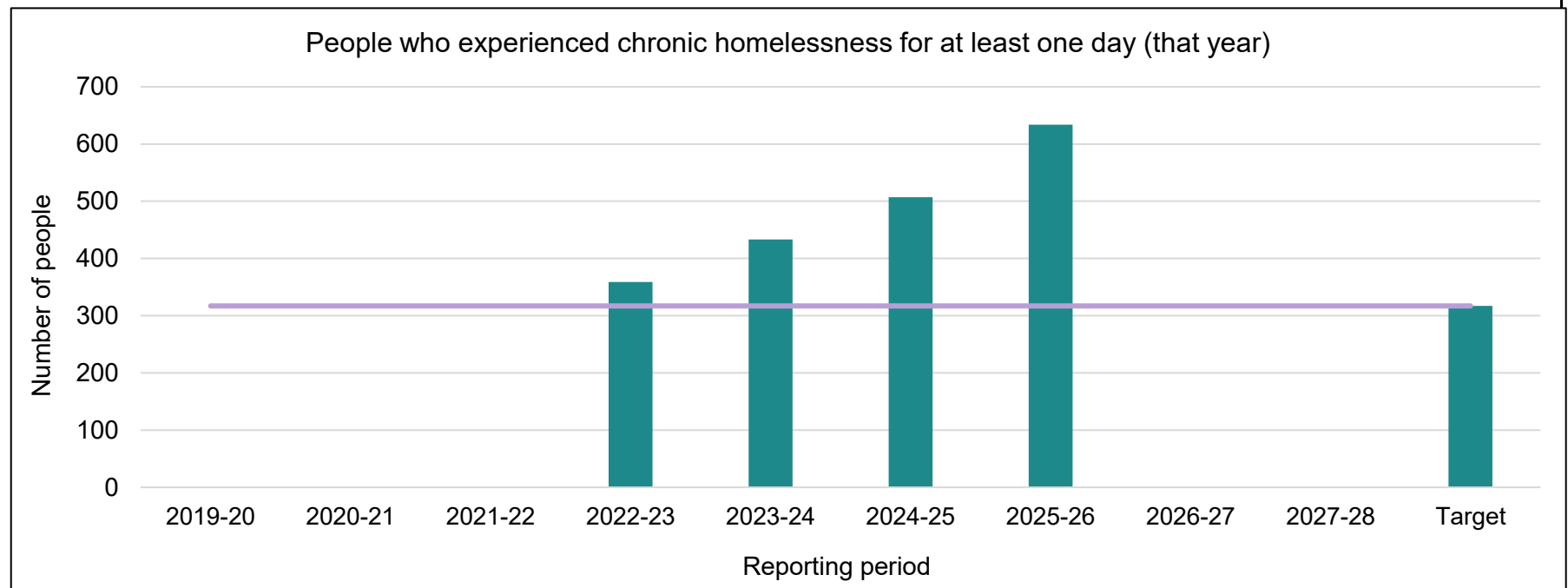
Select one

#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O5(A) Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)										
<i>Given your answers in Section 3, you can report annual result(s) for Outcome #5 using your person-specific data.</i> <i>Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.</i>										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)				359	433	507	634			317



O5(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

Chronic homelessness will decrease by 50% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of “N/A” for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

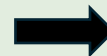
The data reported for 2025-26 is from the COR. Previous data reported was based on an Excel-based spreadsheet. The baseline and target have been updated to reflect a higher level of data quality.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

End of Section 4a