

Growth and Development Services



GROWTH & DEVELOPMENT SUMMARY E.0.00.00.00.00

, Description

THE GOAL OF THE DEPARTMENT IS TO OFFER CO-ORDINATED DEVELOPMENT SERVICES IN ORDER TO MAXIMIZE ECONOMIC DEVELOPMENT OPPORTUNITIES. BY OFFERING "SINGLE WINDOW" ACCESS TO DEVELOPERS, WE WILL REDUCE PERCEIVED BARRIERS TO DEVELOPMENT AND BUILD A DEPARTMENT THAT MAKES EVERY EFFORT TO ASSIST ORGANIZATIONS AND INDIVIDUALS THAT DEMONSTRATE AN INTEREST IN INVESTING IN THE COMMUNITY.

- THE GREATER SUDBURY DEVELOPMENT CORPORATION AND THE ECONOMIC DEVELOPMENT DIVISION WILL FOCUS THEIR ACTIVITIES ON SUPPORTING AND ENABLING THE EFFORTS OF THE INDIVIDUAL COMMUNITY-BASED TASK FORCES COMMITTEED TO THE ECONOMIC DEVELOPMENT STRATEGIC PLAN FOR GREATER SUDBURY 2015, COMING OF AGE IN THE 21ST CENTURY. THE PLAN IDENTIFIES FIVE ECONOMIC ENGINES THAT REPRESENT GOALS, ALL LINKED BY AN OVERARCHING INTENT TO ACHIEVE WORLD RECOGNITION IN APPROACHES TO SUSTAINABLE DEVELOPMENT.

- THE PLANNING AND DEVELOPMENT SERVICES DIVISION ENSURES THAT THE CITY OF GREATER SUDBURY IS PLANNED AND DEVELOPED IN ACCORDANCE WITH THE ONTARIO PLANNING ACT, PROVINCIAL POLICIES AND GOOD PLANNING PRINCIPLES SO THAT IT IS AN ENJOYABLE AND BEAUTIFUL COMMUNITY IN WHICH ITS CITIZENS LIVE, WORK, PLAY AND SHOP.
- THE SUDBURY AIRPORT CDC IS SUPPLIED WITH EMPLOYEE SERVICES BY THE

- THE SUDBURY AIRPORT CDC IS SUPPLIED WITH EMPLOYEE SERVICES BY THI GROWTH & DEVELOPMENT DEPARTMENT THROUGH A COST RECOVERY SERVICE AGREEMENT.

- THE BUILDING SERVICES DIVISION PROCESSES PERMIT APPLICATIONS, AND ENSURES COMPLIANCE WITH BY-LAWS ENACTED BY COUNCIL AND THE ONTARIO BUILDING CODE AND REGULATIONS.

- THE TRANSIT AND PARKING DIVISION ADMINISTERS AND DELIVERS SERVICES RELATED TO PUBLIC TRANSIT, HANDI-TRANSIT, MUNICIPAL PARKING LOTS AND SCHOOL CROSSING GUARDS.

Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		226.00 138,270.00 3,290.00	226.00 138,858.00 3,490.00	.4 6.1
Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	20,821,585 2,069,225 34,433 2,654,181 7,153,241 886,258 130,522 2,032,489 1,556,030 2,415,414	20,585,192 2,031,977 30,733 2,923,046 7,033,819 881,497 150,406 1,985,469 1,854,316 2,371,333	20,888,879 2,277,788 31,040 2,538,422 6,265,670 842,500 155,369 1,858,262 1,053,739 2,447,068	1.5 12.1 1.0 -13.2 -10.9 -4.4 3.3 -6.4 -43.2 3.2
TOTAL EXPENDITURES	39,753,378	39,847,788	38,358,737	-3.7
Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-1,059,969 -156,441 -12,566,631 -818,525 -2,980,870 -2,575,011	-640,770 -247,035 -13,876,042 -907,900 -3,242,950 -2,199,699	-779,470 -395,284 -12,455,676 -838,774 -1,096,446 -2,616,699	21.6 60.0 -10.2 -7.6 -66.2 19.0
TOTAL REVENUE	-20,157,447	-21,114,396	-18,182,349	-13.9
NET BUDGET	19,595,931	18,733,392	20,176,388	7.7



GENERAL MANAGER'S OFFICE E.A.05.00.00

Description

THIS REPRESENTS THE OFFICE OF THE GENERAL MANAGER, WHOSE GOAL IS TO LEAD AN EFFECTIVE TEAM THAT PROMOTES AND FACILITATES DEVELOPMENT AND ECONOMIC GROWTH. THE GENERAL MANAGER WILL ALSO BE THE LEAD STAFF PERSON FOR THE GREATER SUDBURY ECONOMIC DEVELOPMENT CORPORATION BOARD.

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	Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
PERSONNEL	Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		2.00	2.00	
EXPENDITURES	Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	5,541 8,667 1,561 125,000 -30,960	4,581 8,458 3,130 125,000 -30,900	298,696 5,881 8,525 3,161 125,000 -30,900	2.5 28.4 .8 1.0
ו	TOTAL EXPENDITURES	261,528	401,538	410,363	2.2
REVENUES	Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-125,000	-125,000	-125,000	
1	TOTAL REVENUE	-125,000	-125,000	-125,000	
N	NET BUDGET	136,528	276,538	285,363	3.2

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GSDC - BOARD AND COMMITTEES E.B.05.00.00.00

Description

THE CITY OF GREATER SUDBURY COMMUNITY DEVELOPMENT CORPORATION (GSDC) IS A COMMUNITY DEVELOPMENT CORPORATION INCOPORATED BY THE CITY OF GREATER SUDBURY FOR THE PURPOSE OF PROMOTING AND FACILITATING ECONOMIC DEVELOPMENT. THE BOARD CONSISTS OF 16 MEMBERS AND ACTS AS THE ECONOMIC DEVELOPMENT ARM OF THE CITY. A TRANSFER PAYMENT IS BUDGETED IN THIS COST CENTRE AND TRANSFERRED TO THE GSDC FOR DISBURSEMENT TO QUALIFIED ORGANIZATIONS FOR ECONOMIC DEVELOPMENT PROJECTS.

Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers				,
Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	46,500 887,265	26,914 869,671	27,183 887,064	1.0
TOTAL EXPENDITURES	933,765	896,585	914,247	2.0
Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-20,000			
TOTAL REVENUE	-20,000			
NET BUDGET	913,765	896,585	914,247	2.0



ECONOMIC DEVELOPMENT E.C.00.00.00.00

Description

THIS DIVISION INCLUDES A MIX OF ON-GOING FOCUS AREAS SUCH AS TOURISM DEVELOPMENT, VISITOR AND CONVENTION SERVICES AS WELL AS MARKETING AND PROMOTION OF THE CITY FOR ECONOMIC DEVELOPMENT PURPOSES. THIS AREA ENCOMPASSES BUSINESS EXPANSION AND RECRUITMENT ACTIVITIES TO SEEK OUT AND FACILITATE COMPANIES THAT WISH TO LOCATE OR EXPAND WITHIN THE CITY. THIS AREA ALSO INCLUDES A NUMBER OF PARTNERSHIPS AND PROJECTS THAT ARE UNDERTAKEN WITH ADDITIONAL SUPPORT.

THE ECONOMIC DEVELOPMENT DIVISION PROVIDES FOR CORE STAFFING OF ALL ACTIVITIES, GSDC BOARD SUPPORT, AND PROGRAMS IN GENERAL MARKETING, INCLUDING PHYSICIAN RECRUITMENT AND RETENTION, AND BUSINESS LEAD DEVELOPMENT AND RETENTION. PAN NORTHERN INVESTMENT MARKETING SUPPORTS A NORTHERN PARTNERSHIP SEEKING INVESTMENT ATTRACTION OPPORTUNITIES. TOURISM AND CONVENTION SERVICES SUPPORTS THE SUDBURYTOURISM. CA MARKETING PARTNERSHIP WHICH PROMOTES GREATER SUDBURY AS A 4 SEASONS DESTINATION FOR LEISURE TRAVEL, MEETINGS, CONVENTIONS AND EVENTS. YOUTH STRATEGY PROVIDES SUPPORT FOR THE ADVISORY TEAM OF COMMUNITY YOUTH STAKEHOLDERS AND THE YOUTH CABINET. MARKET SQUARE PROVIDES FOR THE OPERATION OF THE DOWNTOWN MARKET.

REGIONAL BUSINESS CENTRE PROVIDES ADVISORY AND SUPPORT SERVICES TO START-UP AND DEVELOPING BUSINESSES IN ORDER TO INCREASE GROWTH AND SURVIVAL. IT NURTURES ENTREPRENEURSHIP AMONG YOUTH BY ORGANIZING THE FEDNOR YOUTH BUSINESS CHALLENGE. SERVICES INCLUDE GROUP SESSIONS, OUTREACH, CONSULTATIONS, CLINICS, AND MENTORSHIP.

THE COMMUNITY DEVELOPMENT PROJECTS SECTION PROVIDES ADMINISTRATION FUNDING FOR THE SUDBURY COMMUNITY DEVELOPMENT CORPORATION WHICH MANAGES THE AGREEMENTS RELATED TO THE SUDBURY TECHNOLOGY CENTRE.

	Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
PERSONNEL	Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		15.00 17,934.00 250.00	15.00 20,552.00 250.00	14.6
EXPENDITURES	Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	1,836,734 190,272 24,570 1,944,663 6,000 19,771 713,903 432,210 478,477	1,676,991 162,310 24,570 1,913,125 6,000 19,612 695,299 431,510 470,544	1,906,398 199,843 24,273 1,655,982 6,150 19,808 670,699 431,710 491,964	13.7 23.1 -1.2 -13.4 2.5 1.0 -3.5
	TOTAL EXPENDITURES	5,646,600	5,399,961	5,406,827	.1
REVENUES	Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-843,101 -156,441 -100,183 -428,430 -1,027,676	-637,410 -226,534 -71,970 -416,550 -1,005,815	-745,360 -395,284 -76,211 -52,600 -968,533	16.9 74.5 5.9 -87.4 -3.7
	TOTAL REVENUE	-2,555,831	-2,358,279	-2,237,988	-5.1
	NET BUDGET	3,090,769	3,041,682	3,168,839	4.2

ECONOMIC DEVELOPMENT E.C.00.00.00.00

Variance Explanations:

Temp. & Part Time Hours, Salaries and Benefits, Purchased/Contract Services, Provincial Grants/Federal Grants, Contribution from Reserves & Other Revenues

Changes are due to the new mix of funded programs including the development of the Northern Ontario School of Architecture and the removal of one-time funding for the physician recruitment and retention program of \$340,000.

OMBI Performa	nce Benchr	narks		
		CGS Result		OMBI median
Description of Measure	2006	2007	2008	2008
Arts Grants per Capita	\$2.35	\$2.95	\$3.00	\$3.95
Gross Culture Cost (including Grants) per Capita	\$6.49	\$5.81	\$6.80	\$15.93
Gross Culture Cost – Municipally Owned & Operated Facilities per Capita	\$1.50	\$1.49	\$1.69	\$4.77



PLANNING & DEVELOPMENT E.P.00.00.00.00

Description

PLANNING AND DEVELOPMENT SERVICES ENSURES THAT THE CITY OF GREATER SUDBURY IS PLANNED AND DEVELOPED IN ACCORDANCE WITH THE ONTARIO PLANNING ACT, PROVINCIAL POLICIES AND GOOD PLANNING PRINCIPALS SO THAT IT IS AN ENJOYABLE AND BEAUTIFUL COMMUNITY IN WHICH ITS CITIZENS LIVE, WORK, PLAY AND SHOP. IT PROVIDES PLANNING LEADERSHIP WHICH ENSURES THAT THE CITY IS PLANNED AND DEVELOPED IN A MANNER WHICH EXPRESSES THE GOALS OF ITS CITIZENS AS DEFINED IN ITS OFFICIAL PLAN AND CORPORATE DOCUMENTS. THIS SERVICE PROCESSES DEVELOPMENT APPLICATIONS, UNDERTAKES ENVIRONMENTAL INITIATIVES, ENSURES COUNCIL'S BY-LAWS ARE COMPLIED WITH, AND FOSTERS COMMUNITY DEVELOPMENT AT THE CITY, NEIGHBOURHOOD AND INDIVIDUAL PROJECT LEVELS. THIS SERVICE PROVIDES FOUR (4) MAJOR FUNCTIONS: COMMUNITY AND STRATEGIC PLANNING SERVICES, DEVELOPMENT SERVICES, ENVIRONMENTAL PLANNING INITIATIVES AND CITY SURVEY, MAPPING, GEOGRAPHIC INFORMATION SERVICES AND E-COMMUNITY INITIATIVES. IT ALSO ORGANIZES AGENDA MATERIAL FOR 21 PLANNING COMMITTEE MEETINGS, 23 COMMITTEE OF ADJUSTMENT MEETINGS AND

	Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
PERSONNEL	Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		41.00 22,184.00	41.00 23,990.00	8.1
EXPENDITURES	Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services	3,959,173 215,343 850,422	3,847,204 217,671 869,874	4,005,668 599,648 600,628	4.1 175.5 -31.0
EXPEND	Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital	17,456 41,655 225,100	17,035 47,174 225,100	16,995 51,106 105,100	2 8.3 -53.3
	Internal Recoveries	479,192	485,759	515,589	6.1
<u></u>	TOTAL EXPENDITURES	5,788,341	5,709,817	5,894,734	3.2
ES	Levies Provincial Grants Federal Grants	-216,868	-3,360 -20,501	-34,110	915.2
REVENUES	User Fees Licensing & Lease Revenues Investment Earnings	-497,728	-505,495	-537,165	6.3
2	Contribution from Reserves Other Revenues	-434,453 -217,440	-638,786 -115,000	-168,786 -516,000	-73.6 348.7
	TOTAL REVENUE	-1,366,489	-1,283,142	-1,256,061	-2.1
	NET BUDGET	4,421,852	4,426,675	4,638,673	4.8

PLANNING & DEVELOPMENT E.P.00.00.00.00

Variance Explanations:

Temp. & Part Time Hours, Materials & Operating Expenses, Purchased / Contract Services, Grants – Transfer Payments, Contribution from Reserves & Other Revenues

Changes are due to the new mix of funded programs, including additional donations from Xstrata and Vale Inco totaling \$400,000 related to Land Reclamation. Also, removal of the following: \$350,000 for the Simon Lake Resonator, \$20,000 grant to Junction Creek Stewardship committee, \$100,000 for the Downtown Financial Incentive Program & \$20,000 one time funding to the Municipal Heritage Advisory Panel.

OMBI Performa	ance Bench	marks			
Description of Measure		CGS Result		OMBI single- tier median	
	2006	2007	2008	2008	
Number of Development Applications Received per 100,000 Population	294	349	388	164	
Development Planning Applications Cost per Development Application Received	\$3,455	\$3,456	\$3,147	\$5,182	
Percentage of Development Applications Meeting Planning Act Timeframes	93.7%	98.6%	99.5%	89.2%	
Number of Official Plan Amendments Received per 100,000 Population	3.8	7.5	4.4	3.4	
Percentage of Official Plan Amendments Meeting Planning Act Timeframes	100%	100%	100%	84%	
Number of Zoning By-law Amendments Received per 100,000 Population	46.2	51.0	48.5	18.5	
Percentage of Zoning By-law Amendments Meeting Planning Act Timeframes	86.3%	93.9%	98.7%	77%	
Number of Minor Variances Received per 100,000 Population	92.4	108.3	121.3	44	
Average Time to Process Minor Variances for Approval Authority (days)	26	30	29	30	
Number of Consents Received per 100,000 Population	134.2	159.9	188.6	33	
Percentage of Consent Applications Meeting Planning Act Timeframes	96.2%	100%	99.7%	100%	



SUDBURY AIRPORT PERSONNEL E.Q.00.00.00

Description

AN AGREEMENT BETWEEN THE SUDBURY AIRPORT COMMUNITY DEVELOPMENT CORPORATION AND THE CITY OF GREATER SUDBURY HAS BEEN DEVELOPED TO PROVIDE EMPLOYEE SERVICES TO THE AIRPORT WHICH INCLUDES THE ADMINISTRATIVE STAFF AND AFFS / MAINTENANCE EMPLOYEES. THIS COST CENTRE REPRESENTS THE VALUE OF THE SALARIES AND FRINGE BENEFITS CHARGED TO THE AIRPORT AND THE FULL RECOVERY TO THE CITY.

Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		13.00 2,720.00 1,400.00	13.00 2,720.00 1,600.00	14.3
Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and T Professional Development & Trainin Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries		1,028,959	1,064,733	3.5
TOTAL EXPENDITURES	1,201,382	1,028,959	1,064,733	3.5
Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-1,201,382	-1,028,959	-1,064,733	3.5
TOTAL REVENUE	-1,201,382	-1,028,959	-1,064,733	3.5
NET BUDGET				



BUILDING, ENFORCEMENT, COMPLIANCE E.S.00.00.00

Description

TO ENSURE COMPLIANCE WITH ALL BY-LAWS ENACTED BY COUNCIL ARE ADHERED TO AND THE ONTARIO BUILDING CODE AND REGULATIONS. IN ORDER TO ASSURE A MINIMAL STANDARD OF FIRE AND LIFE SAFETY IS PROVIDED TO THE PUBLIC FOR CONSTRUCTION UNDERTAKEN WITHIN THE CITY OF GREATER SUDBURY THROUGH THE BUILDING PERMIT PROCESS, BUSINESS LICENSING AND SPECIAL OCCASION PERMITS. ISSUE BUILDING AND PLUMBING PERMITS, CONDUCT INSPECTIONS. ISSUE ORDERS TO COMPLY, INVESTIGATE COMPLAINTS AND ASSIST IN PROSECUTION THROUGH COURTS WHEN NECESSARY. RESPOND TO LAWYER'S SEARCH REQUESTS, TO ASSIST IN PROVIDING "CLEAR TITLE" TO PROPERTY TRANSACTIONS. ISSUE SPECIAL OCCASION PERMITS AND CONDUCT INSPECTIONS TO ASSURE PUBLIC HEALTH AND SAFETY AT THESE EVENTS. CONDUCT INSPECTIONS OF DAY CARE FACILITIES, GROUP HOMES AND OTHER SPECIALIZED PROVINCIALLY FUNDED AND LICENSED ACTIVITIES TO ASSURE MINIMAL FIRE AND LIFE SAFETY STANDARDS FOR OCCUPANTS. THE PROCESSING TIMES FOR BUILDING PERMITS ARE DETAILED IN THE "ANNUAL BUILDING PERMIT BENCHMARK REPORT" THAT IS AVAILABLE FROM BUILDING SERVICES UPON REQUEST.

Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		41.00 3,500.00	41.00 3,500.00	
Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	3,022,765 70,346 559,843 18,472 26,726 66,221 716,185 613,818	3,092,612 64,486 596,019 18,027 38,611 55,399 1,082,522 612,584	3,196,708 65,131 551,495 18,158 38,997 55,399 208,616 619,266	3.4 1.0 -7.5 .7 1.0 -80.7 1.1
TOTAL EXPENDITURES	5,094,376	5,560,260	4,753,770	-14.5
Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-3,843,235 -818,525 -16,639 -6,257	-4,340,996 -907,900	-3,527,251 -838,774	-18.7 -7.6
TOTAL REVENUE	-4,684,656	-5,248,896	-4,366,025	-16.8
NET BUDGET	409,720	311,364	387,745	24.5

BUILDING, ENFORCEMENT, COMPLIANCE E.S.00.00.00

Variance Explanations:

Provisions to Reserves / Capital & User Fees

The reduction in building permits revenue is a result of the anticipated decreases in building activity for 2010.

Performance Measurements:

OMBI Performa	nce Benchr	marks			
		CGS Result		OMBI median	
Description of Measure	2006	2007	2008	2008	
Number of Building Permits Issued per 100,000 Population	1,343	1,441	1,513	868	
New Residential Units Created per 100,000 Population	313	386	363	408	
Number of ICI Building Permits Issued per 100,000 Population	201	201	205	198	
Percentage of Construction Value of Issued Residential Building Permits > or = to \$50,000 of Total Construction Value	35%	36%	40%	43%	
Percentage of Construction Value of Issued Residential Building Permits < \$50,000 of Total Construction Value	10%	5%	6%	3%	
Percentage of Construction Value of Issued ICI Permits of Total Construction Value	56%	55%	53%	52%	
Construction Value of Total Building Permits Issued per 100,000 Population (in millions)	\$148	\$232	\$192	\$179	
Construction Value of Residential Building Permits > or = to \$50,000 per 100,000 Population (in millions)	\$51	\$82	\$77	\$76	
Construction Value of Residential Building Permits < \$50,000 per 100,000 Population (in millions)	\$15	\$11	\$12	\$3	
Construction Value of ICI Building Permits per 100,000 Population (in millions)	\$82	\$128	\$102	\$88	
Average Cost of Building Permit and Inspection Services, per Building Permit Issued (UD)	\$833	\$957	\$1,096	\$1,724	
Percentage of Building Permit Applications Reviewed within Legislated Timeframes (UD)	n/a	64.5%	54.7%	79.9%	

UD = under development, Measure's definition and/or data quality is still being assessed by the OMBI Expert Panel.

BUILDING, ENFORCEMENT, COMPLIANCE E.S.00.00.00

Performance Measurements:

OMBI Performa	nce Benchi	marks			
		CGS Result		OMBI median	
Description of Measure	2006	2007	2008	2008	
Percentage of Voluntary Compliance to Specified By-laws	96.5%	96.6%	97.6%	89.0%	
Number of Specified By-law Complaints per 100,000 Population	1,150	1,095	1,029	1,285	
Total Number of Inspections per Specified Bylaw Complaint	2.6	2.4	2.5	2.1	
Total Specified By-law Enforcement Cost per 100,000 Population (in thousands)	\$ 571.7	\$586.4	\$614.1	\$803.9	
Number of Licenses Issued per 100,000 Population	2,092	1,928	2,124	1,340	
Business Licenses: Number of Categories (Types)	57	56	56	36	
Average Time (in days) to Issue a New Stationary Business License (UD)	n/a	5	5	5	
Average Time (in days) to Renew a Stationary Business License (UD)	n/a	0.5	0.5	0.8	

UD = under development, Measure's definition and/or data quality is still being assessed by the OMBI Expert Panel.



TRANSIT & PARKING SUMMARY E.T.00.00.00.00

Description

TO ADMINISTER AND DELIVER SERVICES RELATED TO TRANSIT, HANDI-TRANSIT, MUNICIPAL PARKING LOTS, SCHOOL SAFETY AND THE DRIVER CERTIFICATION PROGRAM.

	Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
PERSONNEL	Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		114.00 91,932.00 1,640.00	114.00 88,096.00 1,640.00	-4.2
EXPENDITURES	Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	10,649,812 1,593,264 34,433 2,629,611 3,746,272 835,663 40,809 15,000 407,635 874,887	10,648,157 1,587,510 30,733 2,898,476 3,623,306 831,977 41,879 15,000 340,284 833,346	10,416,676 1,413,166 31,040 2,514,149 3,424,501 792,672 42,297 15,000 413,413 851,149	-2.2 -11.0 1.0 -13.3 -5.5 -4.7 1.0 21.5 2.1
	TOTAL EXPENDITURES	20,827,386	20,850,668	19,914,063	-4.5
REVENUES	Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-8,125,485 -1,956,348 -122,256	-8,957,581 -2,062,614 -49,925	-8,315,049 -750,060 -67,433	-7.2 -63.6 35.1
	TOTAL REVENUE	-10,204,089	-11,070,120	-9,132,542	-17.5
	NET BUDGET	10,623,297	9,780,548	10,781,521	10.2



GREATER SUDBURY TRANSIT SERVICES E.T.10.00.00.00

Description

THE TRANSIT SERVICES IN EXISTENCE UNDER SEPARATE CONTRACTS TO FORMER MUNICIPALITIES, PRIOR TO THE CREATION OF THE CITY OF GREATER SUDBURY, WERE HARMONIZED INTO A TWO-TIER SYSTEM IN 2001 WHICH INCLUDES THE DELIVERY OF "URBAN" AND "COMMUTER" TRANSIT SERVICES UNDER ONE GREATER SUDBURY MUNICIPAL TRANSIT SYSTEM. THE NEW SYSTEM BUILDS ON EXISTING ROUTES AND SERVICES TO ACHIEVE A NEW SEAMLESSLY INTEGRATED SYSTEM, ALLOWING PASSENGERS TO MOVE BETWEEN URBAN AND COMMUTER AREAS EFFICIENTLY AND ECONOMICALLY. IN ADDITION TO A LOWER FARE SYSTEM IN THE COMMUTER AREAS, SERVICE HOURS HAVE BEEN ENHANCED BY ADDING LATE NIGHT & SUNDAY SERVICE TO ALL COMMUTER AREAS. A TRANS-CAB SERVICE HAS BEEN IMPLEMENTED IN 5 AREAS OF THE CITY. IT IS ANTICIPATED THAT THE GREATER SUDBURY TRANSIT SYSTEM WILL PROVIDE TRANSPORTATION TO MORE THAN 5,000,000 PASSENGERS THIS YEAR, COVERING A TOTAL DISTANCE OF OVER 3,400,000 KILOMETERS AND PROVIDING 138,100 VEHICLE HOURS OF SERVICE.

	Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
PERSONNEL	Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		111.00 58,787.00 1,580.00	111.00 54,951.00 1,580.00	-6.5
EXPENDITURES	Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	9,978,145 1,405,036 28,581 2,626,723 951,921 632,918 34,027 15,000 230,116 710,317	9,920,477 1,413,230 24,881 2,895,773 928,928 625,730 34,027 15,000 230,116 671,543	9,675,006 1,237,141 25,129 2,511,284 835,968 606,704 34,367 15,000 234,718 685,994	-2.5 -12.5 1.0 -13.3 -10.0 -3.0 1.0
	TOTAL EXPENDITURES	16,612,784	16,759,705	15,861,311	-5.4
REVENUES	Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-6,506,806 -1,697,705 -122,256	-7,382,648 -1,803,971 -49,925	-6,677,723 -750,060 -67,433	-9.5 -58.4 35.1
	TOTAL REVENUE	-8,326,767	-9,236,544	-7,495,216	-18.9
	NET BUDGET	7,523,161	8,366,095	11.2	

GREATER SUDBURY TRANSIT SERVICES E.T.10.00.00.00

Variance Explanations:

Temp. & Part Time Hours, Material & Operating Expenses, Energy Costs, Purchased / Contract Services & Contribution from Reserves

Reductions are attributable to the removal of the program which ended in 2009. Programs included in the 2008-2009 ridership programs were as follows:

- Transcab Service to Radar Base
- Inter-community- Valley East route
- Extended hours of service (Monday to Saturday)
- Extended hours of service (Sunday)
- Transcab-extended service hours to match regular transit route hours

Energy costs decreases are due to reduced fuel costs relating to prices.

OMBI Performance Benchmarks					
	CGS Result			OMBI median	
Description of Measure	2006	2007	2008	2008	
Number of Conventional Transit Trips per Capita in the Service Area	32.5	35.9	36.9	36.9	
Transit Vehicle In-service Hours per Capita in the Service Area	1.2	1.2	1.2	1.5	
Transit Cost per Vehicle Service Hour	\$86	\$90	\$99	\$109	
Transit Cost per Total Vehicle Hours	\$85	\$89	\$98	\$101	
Transit Revenue to Transit Cost Ratio	51%	50%	44%	44%	
Passenger Trips per In-service Vehicle Hour	27.4	30.7	31.0	30.0	
Passenger Trips per Total Vehicle Hour	27.2	30.3	30.7	29.8	
Operating Costs for Conventional Transit per Regular Service Passenger Trip	\$3.15	\$2.94	\$3.18	\$3.18	



HANDI-TRANSIT E.T.12.00.00.00

Description

IN JANUARY OF 2005, HANDI-TRANSIT WAS FULLY HARMONIZED, SIGNIFYING HANDI-TRANSIT'S HOURS OF SERVICE ARE THE SAME AS THOSE OF CONVENTIONAL TRANSIT.

THE ADVISORY PANEL FOR PERSONS WITH PHYSICAL DISABILITIES HAS BEEN INVALUABLE IN GUIDING THE POLICIES AND DECISIONS RELATED TO THE TRANSPORTATION OF THE PHYSICALLY DISABLED IN THE PAST AND WILL CONTINUE TO PLAY AN IMPORTANT ROLE IN ASSISTING STAFF AND COUNCIL WITH ALL DECISIONS RELATED TO THIS VERY IMPORTANT SERVICE IN THE FUTURE.

	Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
PERSONNEL	Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers				
EXPENDITURES	Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	2,630,191	2,524,581	2,416,684	-4.3
	TOTAL EXPENDITURES	2,630,191	2,524,581	2,416,684	-4.3
REVENUES	Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-260,317	-247,278 -258,643	-244,840	-1.0
	TOTAL REVENUE	-518,960	-505,921	-244,840	-51.6
	NET BUDGET	2,111,231	2,018,660	2,171,844	7.6

HANDI-TRANSIT E.T.12.00.00.00

E.1.12.00.00.00					
Variance Explanations:					
Purchased Contract Services/Contribution from Reserves					
The reductions in these areas are due to the removal of ridership growth programs ncluding an additional Handi Transit Bus and extended service hours to match regular transit route hours.					



PARKING E.T.15.00.00.00

Description

TO ADMINISTER APPROXIMATELY 2,357 PARKING SPACES IN MUNICIPALLY OWNED AND OPERATED ON-STREET PARKING METERS, METERED PARKING LOTS, "PAY AND DISPLAY" AND ATTENDED LOTS IN THE DOWNTOWN BUSINESS AREA.

THE PARKING SECTION IS UNDERTAKING A DOWNTOWN STRATEGIC PLAN.
AESTHETIC AND FUNCTIONAL PARKING LOT IMPROVEMENTS WILL BE THE MAJOR
FOCUS OF THE PLAN, DERIVED ON THE PRINCIPLES OF PARKING EXCELLENCE
SET BY THE NATIONAL STANDARDS ESTABLISHED UNDER THE PERC PROGRAM.
(PARKING EXCELLENCE RECOGNIZED IN CANADA). THIS PROGRAM HAS BEEN
STRUCTURED TO HELP PARKING OWNERS AND OPERATORS REACH ACCEPTABLE AND
CONSISTENT STANDARDS IN SPECIFIC MAJOR CATEGORIES: SIGNAGE, LIGHTING,
SECURITY, SAFETY, STAFF AND MAINTENANCE.

THE PLAN WILL ALSO STUDY OUR COMMUNITY DEMOGRAPHICS TO IDENTIFY OUR CITIZENS NEEDS WITH RESPECT TO PARKING, AS WELL AS TO GAIN A BETTER INSIGHT INTO WHERE DEMANDS AND PRESSURES ON THE SYSTEM EXIST SO THAT NEW DEVELOPMENT OPPORTUNITIES MAY BE PURSUED.

	Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
PERSONNEL	Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		3.00 16,153.00 60.00	3.00 16,153.00 60.00	
EXPENDITURES	Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	451,910 183,412 5,852 2,888 164,160 202,745 5,306 177,519 164,570	495,733 168,160 5,852 2,703 169,797 206,247 5,306 110,168 161,803	506,840 169,844 5,911 2,865 171,849 185,968 5,359 178,695 165,155	2.2 1.0 1.0 6.0 1.2 -9.8 1.0 62.2 2.1
	TOTAL EXPENDITURES	1,358,362	1,325,769	1,392,486	5.0
REVENUES	Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues	-1,358,362	-1,327,655	-1,392,486	4.9
	TOTAL REVENUE	-1,358,362	-1,327,655	-1,392,486	4.9
	NET BUDGET		-1,886		

PARKING E.T.15.00.00.00

Variance Explanations:

Provisions to Reserves/Capital

The increase in Provision to Reserves is due to lower payment in lieu taxes in the parking section because of changes in business education tax rates which are provincially regulated. Also, the revenues were adjusted to reflect 2009 actuals.

OMBI Performance Benchmarks						
	CGS Result			OMBI median		
Description of Measure	2006	2007	2008	2008		
Number of Paid Parking Spaces Managed per 100,000 Population	1,490	1,216	1,169	1,257		
Gross Number of all Parking Tickets Issued per 100,000 Population (in thousands)	8.9	9.2	8.7	27.6		
Gross Parking Revenue (Parking Fees) Collected per Paid Parking Space	\$606	\$783	\$828	\$1,053		
Parking Services Cost per Paid Parking Space Managed	\$509	\$568	\$664	\$704		



CROSSING GUARDS E.T.20.00.00.00

Description

THE SCHOOL CROSSING GUARDS IS A FORM OF TRAFFIC CONTROL ADMINISTERED IN ORDER TO FACILITATE A SAFE CROSSING OF THE ROADWAY BY ELEMENTARY AGED SCHOOL CHILDREN. ALTHOUGH MUNICIPAL SCHOOL CROSSINGS ARE NOT A LEGISLATIVE REQUIREMENT, THE CITY OF GREATER SUDBURY HAS ELECTED TO PROVIDE THIS IMPORTANT SERVICE TO THE CHILDREN OF OUR COMMUNITY.

THIS SERVICE IS PROVIDED IN ACCORDANCE WITH THE HIGHWAY TRAFFIC ACT. THE WARRANT CRITERIA WHICH IS USED TO DETERMINE WHETHER A LOCATION IS EITHER ADDED OR DELETED IS BASED UPON THE RECOMMENDATIONS OF THE SCHOOL CROSSING REVIEW - 1992, THAT WAS UNDERTAKEN BY THE MINISTRY OF TRANSPORTATION. THIS REVIEW HAS BEEN ADOPTED AND RECOGNIZED BY MANY OTHER MUNICIPALITIES IN ONTARIO AS A UNIFORM STANDARD.

THERE ARE CURRENTLY 42 LOCATIONS WITHIN THE CITY OF GREATER SUDBURY. THE SCHOOL CROSSING GUARDS ARE DEPLOYED DURING TWO TIME PERIODS: MORNING AND AFTERNOON.

	Description	2009 Actual	2009 Budget	2010 Basic Budget	% 2009 Budget
PERSONNEL	Full Time Positions Temp. & Part Time Hours Overtime Hours Crew Hours Volunteers		16,992.00	16,992.00	
EXPENDITURES	Salaries & Benefits Materials & Operating Expenses Equipment Expenses Energy Costs Purchased/Contract Services Debenture Costs / Insurance and Taxes Professional Development & Training Grants - Transfer Payments Provisions to Reserves/Capital Internal Recoveries	219,757 4,816 1,476	231,947 6,120 2,546	234,830 6,181 2,571	1.2
T	OTAL EXPENDITURES	226,049	240,613	243,582	1.2
REVENUES	Levies Provincial Grants Federal Grants User Fees Licensing & Lease Revenues Investment Earnings Contribution from Reserves Other Revenues				
T	OTAL REVENUE				
	NET BUDGET	226,049	240,613	243,582	1.2