

## Appendix B

### Transitional Housing Business Case - Questions & Answers

**Will the renovated building or modular housing as referenced in the business case create "pods" to provide separation between the various levels of care?**

Yes we would create "pods" to provide separation... If someone was ready for treatment the team would be prepping them for transfer to a treatment facility. The key to the transitional housing is to stabilize and then transition individuals to services or eventually to the community. This facility would keep someone stable enough to get them to treatment.

It should be noted that others may take a very long time to move out, however the key is trying to get them stable and off the streets.

**The Business Case speaks of 16 hours per day of Assertive Community Treatment Team (ACTT) Team services as well as I assume 24hr security included in the operating costs. Is it possible to stagger any of these 16 hours to enable at least some staff to be on site at all times?**

Yes, there is possibility of staggering medical staff along with security and oversight from community partners (i.e. - crisis intervention, community outreach and other community partners). The operating benchmark includes costs for security that could be onsite to ensure the safety of workers during a staggered shift. Much of the work around the clinical and community supports will be dependent on individual case management plans with individuals that are at facility and could change over time.

**A couple of municipally funded shelters appear to be consistently under-utilized. Is it possible to incorporate these services into the Transitional Housing project while also providing separation as referenced above.**

Cedar Place Child and Family Shelter is funded by the Municipality, however given that there are children onsite, we would want to continue to keep these programs separate. As was identified in the Shelter Review recommendations, Cedar Place is implementing a low barrier approach while balancing the needs of families that may be staying at the facility, it is challenging given the potential mix of populations at the facility.

**Once the facility is established, would other programs be reduced, possibly allowing existing funding to be reallocated to this program?**

It may depend on the program. For example, the Homelessness Network provides support for low and medium acuity clients. This support will always be required. Other programs (i.e. shelters or warming centres) may see a reduction in use, however staff will need to monitor

over time and assess. The establishment of this facility may attract clients to Greater Sudbury to access the services that are not available in surrounding communities. Anecdotally, the City is aware that clients do present at the City for services, given that there may not be a shelter or access to certain services in surrounding communities.

**Is there an opportunity for CMHA would contribute funding to the Supportive Transitional Housing project.**

CMHA shelter operations are funded by the Municipality. It will be interesting to see the impact on shelter use if this was approved, however difficult to reduce funding unless there was consistent lasting reduction in shelter use. It should be noted however that the goal over time should be to retire shelter capacity over time and invest dollars into housing focused programs.

**This type of facility and the associated services are very limited in northern Ontario. What opportunities are there for other communities to be involved and financially support the transitional housing program?**

Initial exploratory conversations have been had with some surrounding municipalities, social service boards, and community stakeholders. There appears to be interest in using and supporting the operating costs for the program (i.e. funding a number of beds for their community members). We know that many smaller communities do not have the services that are available in our city and many people come to Sudbury to access shelters and mental health and addiction services.

**Is there financial support available from the Federal and Provincial governments?**

The project has been introduced to local MP and MPPs to identify potential funding programs and applicable Ministries. All are supportive of the initiative and recognize the need for this type of facility in the community. They are willing to connect staff with applicable contacts in various Ministry offices to further discussions on funding opportunities.

**Has a location been explored?**

Staff have done an internal environmental scan and would work with the Real Estate Section to identify opportunities. An implementation plan would need to be brought back to Council to identify properties

**If approved, how long will it take to have the facility opened?**

Depending on a the final selection of a property, it could take as little as a few months (i.e. existing building that requires renovations), to a year or more if a new building or modular structure is required. This is also the reason for the capital cost range for the project as it will be dependent on the type of property that is secured.

**There are two Assertive Community Treatment Team (ACTT) teams already established in the community. How will this be different?**

The existing ACTT teams are mobile and travel throughout the community visiting clients in their homes. Most are medium acuity level clients. This team would be stationed at the transitional housing site. There is currently a gap in providing supports to those who have a high acuity of need. This program focuses first on getting clients housed and stabilized, which is then followed by putting supports in place to deal with mental health and addiction needs. Having a team on site, reduces the amount of travel time required by the ACTT team and focusses on providing the services needed.

**If approved, what are the next steps?**

Staff would immediately identify a project manager, establish a small steering committee and prepare an implementation plan to share with Council. A targeted property search would begin with results brought back to a closed session of Council.